Group Health Cooperative of South Central Wisconsin

2018 State of Wisconsin Group Health Insurance Program

Better Together™

Group Health Cooperative of South Central Wisconsin (GHC-SCW)

ghcscw.com
NEW MEMBER INFORMATION

Table of Contents
NEW MEMBER INFORMATION ................................. 3

CARE GUIDE ............................................ 4
Primary Care ......................................... 4-5
Quick Care ........................................... 6
Pharmacy ............................................. 7
Where to Go for Care .................................. 8-9
GHC-SCW Clinics ..................................... 10

PRIMARY CARE PROVIDERS AND CLINICS ........... 11
Care Teams at GHC-SCW ............................. 11
GHC-SCW Clinics ................................. 12-18
Access Community Health Centers Clinics ........... 19
UW Health Family Medicine Clinics ................. 20
UW Health Clinics .................................. 21
UW Health Stoughton Clinic ........................ 22

SPECIALTY AND ANCILLARY SERVICE PROVIDERS AT GHC-SCW ....................... 23
Chiropractic Services ............................... 23
Clinical Health Education .......................... 24
Complementary Medicine .......................... 24
Eye Care ............................................ 25-26
Mental Health ...................................... 27-28
Primary Care Behavioral Health .................... 29
Dermatology ....................................... 30
Podiatry ........................................... 30
Physical Therapy .................................... 31
Occupational Therapy ............................. 31
Sports Medicine .................................... 31

SPECIALTY CARE LOCATIONS .......................... 32-46

COMMON TERMS ........................................ 47-48

About This Provider Directory
This Provider Directory is accurate at the time of printing. Find the most current information about our wide selection of care providers online.
1) Visit ghcscw.com.
2) Select the “Search for a Clinic or Provider” button.
3) Search by clinic and other criteria.

Need help selecting a Primary Care Provider (PCP)? Call (608) 828-4853 or toll-free at (800) 605-4327 and request Member Services.

For complete details about what is covered under your GHC-SCW Plan, please refer to your Member Benefits Summary, Member Certificate and Plan Amendments, contact your employer or call Member Services.

Interpreter Services
Interpreter services are provided at no charge to you. GHC-SCW does not discriminate on the basis of disability in the provision of programs, services or activities. If you need this printed material interpreted, in an alternative format or need assistance in using any of our services, please contact Member Services.

ESPAÑOL
Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono (608) 828-4853 o, sin cargo, al (800) 605-4327, y solicite hablar con el Departamento de Servicios Miembros.

HMOOB
Kev Pab Guam Tsahas Lysuyav muaj pab pawb dawb rau koj. Xav taw phau thahas ua lewm hom lus los sis kom muaj siab no, thou hu (608) 663-2940.

Welcome New Members!
Thank you for choosing Group Health Cooperative of South Central Wisconsin (GHC-SCW)! We pride ourselves on meeting your health care and health insurance needs. To get the best possible, we encourage you to take these quick steps!

1) Activate your online GHCMyChart™ account. Schedule appointments, refill your prescriptions, view select test results and more! Visit ghcscw.com/gchmchart and select, “Register & Activate” at the top of the page to get started. Learn more on page 10.

2) If you’re coming to us from a different health care organization, we want to help make your transition as seamless as possible. You’ll want to transfer existing:
   - Medical records so we can better understand your medical history.
   - Specialty care treatment so we can help provide continuity of your care.
   - Medications so we can help you avoid gaps in your medication regimen.
   - Complete Transition of Care form.

3) Choose your Primary Care Provider (PCP). PCPs are listed in this Provider Directory. You have the right to choose any PCP who is available to accept you or your family members.
   See page 5 for details about choosing a PCP.

4) Schedule an appointment.
   After choosing a PCP, you may want to schedule an introductory visit. You don’t need to be sick to schedule an introduction - we look forward to meeting you!
   An out-of-pocket expense may apply to your visit depending on your insurance plan.

Connect With Us
Member Services - We Are Your Resource
• Get answers to your insurance benefit questions.
• Learn about what health care services are covered with your insurance plan.
• Order or replace your GHC-SCW ID cards.

Call: (608) 828-4853 or toll-free at (800) 605-4327 and request Member Services.

Click: Visit ghcscw.com and select “Contact” on the upper left corner of the page.

Primary Care Clinic - A Starting Point for Your Care
• Receive routine care from a PCP.
• Have your specialty needs coordinated by a team of experts.
• Receive support to manage an ongoing illness or injury.

Call: For a complete listing of primary care clinic phone numbers, see the Reference Card on the back cover.

Click: Log into your GHCMYChart™ account and select “Messaging” then “Message Center” to send a message to your primary care clinic.

GHC NurseConnect - Your 24/7 Nurse Advice Line
• Get general care advice for a cough, cold, fever, flu, sore throat and more.
• Address your health-related concerns with a Registered Nurse (RN).
• Get out-of-area care for temporary illnesses or injuries.

Call: (608) 661-7350 or toll-free at (855) 661-7350.

virtuwell® - Your 24/7 Online Clinic
• Get better faster and save a trip to the clinic.
• Get a diagnosis, treatment plan and even a prescription in just a few minutes.
• Receive three visits for free per year, depending on your insurance plan.

Click: Visit ghcscw.com/virtuwell to get started. HDHP plan members must meet their deductible before receiving their three virtuwell visits.
GET CARE
Primary Care

The key to optimal health is forming a partnership with a Primary Care Provider (PCP). By understanding your needs and medical history, your PCP can best care for you.

Your PCP can:
• Treat a wide variety of health care needs and provide preventive care.
• Help you manage an illness or injury.
• Coordinate your care with Specialty Care Providers.

Find exceptional PCPs in primary care clinics throughout Dane County:

Visit ghcscw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.

CARE GUIDE

GET CARE
Primary Care

Tips for choosing a Primary Care Provider (PCP)

It’s important to choose a PCP who meets your needs and can be a source of trust.

Here are some tips:
• Think about your health goals.
• Think about your preferences for: your PCP's gender, location and their medical interests.
• Learn more about your PCP options on pages 12-18 in this Provider Directory and online at ghcscw.com when you select the “Search for a Clinic or Provider” button.
• Your PCP determines your network for care. See pages 8-9 for details.

You may change your PCP and primary clinic location within your network at any time.

Areas of Practice:
PCPs generally focus on different medical areas of practice for different life stages:
• Family Medicine focuses on health care for the entire family, with an emphasis on care for all ages.
• Family Medicine with Obstetrics focuses on health care for the entire family, with an emphasis on delivering babies.
• Internal Medicine focuses on adult medicine and complex health care. Older adults may prefer Internal Medicine because of its focus on the interrelated systems of the body and how they are affected by illness.
• Pediatrics focuses on childhood medicine and health care (including preventive care). A Pediatric PCP may be ideal for children ages 19 or younger.

Your primary care clinic choice determines where you go for health care services, including specialty care, urgent care and emergency care. See pages 8-9.

Visit ghcscw.com to view details about PCPs online, including their medical background, education, languages spoken and more.

To Select a PCP

Log into your GHCMyChart™ account and select “Messaging” then “Message Center.” Then select “Contact Customer Service” on the right-hand side of the page.

Call your primary care clinic to discuss your options and to select a PCP.
GET CARE

Quick Care

Your Primary Care Clinic
Your primary care clinic is your first point of contact for all your health care needs. Anytime you need medical care (except for emergencies), call your primary care clinic for an appointment that meets your needs or to speak with your PCP’s nursing staff. Find the Reference Card on the back cover of this directory for clinic phone numbers and hours.

By Phone - GHC NurseConnect
GHC NurseConnect is your 24/7 nurse advice line when you need general care advice over the phone. We’re also here to help you when you think you need medical care and you’re not sure what to do.
Call (608) 661-7350 or toll-free at (855) 661-7350.

Emergency Care
Emergency care is for life-threatening medical conditions (including severe symptoms) that can cause serious danger to your health.

Examples include:
- alcohol or drug overdose
- amputations or severe lacerations
- complex bone fractures (through skin)
- complications during pregnancy
- facial or eye trauma
- heart attack/chest pain
- knife/gunshot wounds
- loss of consciousness
- poisoning
- respiratory problems
- severe burns
- stroke

If it’s not possible to go to your designated hospital (see pages 8-9), go to the nearest hospital emergency room or call 911.

GHC-SCW Urgent Care Clinic

Urgent care is for non-life-threatening conditions that need to be treated that same day or after business hours. These conditions usually cause unusual discomfort.

Examples include:
- back pain
- ear pain
- colds and flu
- cuts, scrapes or bruises
- eye irritation
- fever
- migraine headaches
- sore throats
- simple bone fractures (not through skin)
- sprains
- skin rashes
- urinary burning

Physical therapy is available for some injuries at the GHC-SCW urgent care clinic.

Call the GHC-SCW urgent care clinic to schedule an appointment. Appointments are made to better serve your same-day access needs.

GHC-SCW Urgent Care Clinic at Capitol Clinic
(608) 442-8100
675 W. Washington Ave.
Madison, WI 53703
Mon - Fri: 8 a.m. - 9 p.m.
Sat - Sun: 9 a.m. - 9 p.m.

GET CARE

Pharmacy

Check your GHC-SCW Benefits Summary to see if prescription drugs are a covered benefit under your health insurance plan.

- Always present your GHC-SCW member ID card to your pharmacy.
- Navitus Health Solutions administers the pharmacy benefit for participants covered under the State of Wisconsin Group Health Insurance Program. GHC-SCW clinic pharmacies are approved Navitus providers and may be used for your prescription needs. For more information, contact Navitus at (866) 333-2757 or visit navitus.com.

Fill Your Prescription

Call your Pharmacy
See right for GHC-SCW pharmacies phone numbers and hours.

Online
Log in to your GHCMyChartSM account and select, “Refill Medications” under “Quick Links” to order through GHC-SCW pharmacies.

Learn More
Visit ghcschw.com and select, “Pharmacy” under the “Health Care” tab at the top of the page to review the GHC-SCW Formulary, search by zip code for GHC-SCW-participating pharmacies and more.

New Member Courtesy Refill

Existing prescriptions may be temporarily honored, which gives you time to make an appointment with your Primary Care Provider (PCP).

- Bring your prescription bottle to any GHC-SCW clinic pharmacy and we will contact your existing pharmacy to transfer the prescription.
- If you are taking a medication that is not covered by GHC-SCW (non-formulary), contact GHC-SCW Pharmacy Administration or discuss it with your PCP.
- For first-time appointments, simply bring a medication list or existing medications to your GHC-SCW appointment.

Prescription drugs administered during a GHC-SCW-approved hospitalization coverage will be subject to your plan’s Benefits for Inpatient/Outpatient Hospital Services. Please refer to your GHC-SCW Benefits Summary and Member Certificate for details.

Locations, Phone Numbers & Hours

Capitol Clinic
(608) 257-9732
675 W. Washington Ave.
Madison, WI 53703
Mon - Fri: 8 a.m. - 7 p.m.
Sat - Sun: 9 a.m. - 5 p.m.

Hatchery Hill Clinic
(608) 661-7242
3091 Cahill Main
Fitchburg, WI 53711
Mon - Wed: 8 a.m. - 6 p.m.
Wed - Fri: 8 a.m. - 7 p.m.

Sauk Trails Clinic
(608) 257-4869
8202 Excelsior Dr.
Madison, WI 53717
Mon: 8 a.m. - 7 p.m.
Tue - Fri: 8 a.m. - 6 p.m.

Pharmacy Administration
(608) 828-4811 or
(800) 605-4327, ext. 4811
Mon - Fri: 8 a.m. - 5 p.m.

For more information about our pharmacy services, visit ghcschw.com and select, “Pharmacy” under the “Health Care” tab at the top of the page.

Visit ghcschw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
CARE GUIDE

Find Your Primary Care Clinic

- GHC-SCW Clinics (GHC)
  - Capitol Clinic, East Clinic, DeForest Clinic, Hatchery Hill Clinic, Madison College Community Clinic, Sauk Trails Clinic
  - GHC-SCW Capitol Clinic (608) 257-9700
    675 W. Washington Ave., Madison, WI 53703
  - Capitol Regent Mental Health Clinic (608) 441-3290
    700 Regent St., Suite 302, Madison, WI 53703
  - Complementary Medicine Central Clinic (608) 662-5090
    740 Regent St., Suite 106, Madison, WI 53703
  - GHC-SCW East Clinic (608) 222-9777
    5249 E. Terrace Dr., Madison, WI 53718
  - GHC-SCW Hatchery Hill Clinic (608) 661-7200
    3051 Cahill Main, Fitchburg, WI 53711
  - GHC-SCW Madison College Community Clinic (608) 441-3220
    Madison College Health Education Center - Truax Campus
    1705 Hoffman St., Madison, WI 53704
  - Princeton Club West PT/OT Clinic (608) 662-5060
    Princeton Club West
    8054 Watts Rd., Madison, WI 53719
  - GHC-SCW Sauk Trails Clinic (608) 831-1766
    8202 Excelsior Dr., Madison, WI 53717

- Access Community Health Centers Clinics (ACH)
  - Joyce and Marshall Erdman Clinic, William T. Eyjulf Clinic

- UW Health Clinics (UW)
  - Cottage Grove Clinic, Cross Plains Clinic, Mt. Horeb Clinic
  - UW Health Family Medicine Clinics (UWFM)
    - Belleville Clinic, Northeast Family Medical Center, Verona Clinic

- Access Community Health Centers Clinic (WFM)
  - Wingra Family Medical Center

- UW Health Stoughton Clinic (UWS)

Specialty and Ancillary Services at GHC-SCW

- The following should be received at GHC-SCW-owned clinics: chiropractic services, clinical health education, complementary medicine, dermatology, eye care, mental health, occupational therapy, physical therapy, podiatry and sports medicine. Services vary by clinic location and not all services are offered at each location. If available, you may receive these specialty and ancillary services from your assigned primary care clinic.

- GHC-SCW Urgent Care Clinic (608) 442-8100
  675 W. Washington Ave.
  Madison, WI 53703

Specialty Care Outside of GHC-SCW Clinics

- Specialty care outside of GHC-SCW Clinics must be provided by contracted providers at University Hospital and Clinics and UW Health Clinics.

- GHC-SCW Urgent Care Clinic (608) 442-8100
  675 W. Washington Ave.
  Madison, WI 53703

Urgent Care

- University Hospital and Clinics
  - University Hospital and Clinics (608) 263-6400
    600 Highland Ave.
    Madison, WI 53792
  - UW Health at The American Center
    - UW Health at The American Center (608) 440-6400
      4602 Eastpark Blvd.
      Madison, WI 53718
    - UnityPoint Health - Meriter Hospital
      - UnityPoint Health - Meriter Hospital (608) 417-6000
        202 S. Park St.
        Madison, WI 53715
      - UnityPoint Health - Meriter Hospital Inpatient Labor & Delivery
        - UnityPoint Health - Meriter Hospital Inpatient Labor & Delivery (608) 416-6000
          202 S. Park St.
          Madison, WI 53715

Emergency Care & Inpatient Care

- Inpatient labor and delivery care must be received at UnityPoint Health - Meriter Hospital.

Access Community Health Centers Clinics

- Joyce and Marshall Erdman Clinic
- William T. Eyjulf Clinic

UW Health Clinics

- Cottage Grove Clinic
- Cross Plains Clinic
- Mt. Horeb Clinic

UW Health Family Medicine Clinics

- Belleville Clinic
- Northeast Family Medical Center
- Verona Clinic

Access Community Health Centers Clinic

- Wingra Family Medical Center

UW Health Stoughton Clinic

- Stoughton Hospital
  - Stoughton Hospital (608) 873-2264
    900 Ridge St.
    Stoughton, WI 53589
  - University Hospital and Clinics
    - University Hospital and Clinics (608) 263-6400
      600 Highland Ave.
      Madison, WI 53792
  - UW Health at The American Center
    - UW Health at The American Center (608) 440-6400
      4602 Eastpark Blvd.
      Madison, WI 53718
  - UnityPoint Health - Meriter Hospital
    - UnityPoint Health - Meriter Hospital (608) 417-6000
      202 S. Park St.
      Madison, WI 53715
    - UnityPoint Health - Meriter Hospital Inpatient Labor & Delivery
      - UnityPoint Health - Meriter Hospital Inpatient Labor & Delivery (608) 416-6000
        202 S. Park St.
        Madison, WI 53715

Stoughton Hospital - Urgent Care

- Stoughton Hospital - Urgent Care (608) 873-6611
  900 Ridge St.
  Stoughton, WI 53589

Stoughton Hospital - Urgent Care

- Stoughton Hospital - Urgent Care (608) 416-6000
  202 S. Park St.
  Madison, WI 53715

Stoughton Hospital - Urgent Care

- Stoughton Hospital - Urgent Care (608) 835-5373
  900 Janesville St.
  Oregon, WI 53575

Visit ghcscw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
Manage your health online, 365 days a year!

At GHC-SCW, we believe that you and your provider should collaborate on your health care... before, during and after your visit.

With a GHCMyChartSM account, you and your provider can manage your health online, 365 days a year.

GHCMyChartSM Features

- Message your provider.
- Schedule appointments online.
- View select test results, immunization records and health summaries.
- Refill medications.
- View and pay your bill.
- Connect to your children's medical and insurance information with GHCFamilyChart.
- And much more!

Activate your Account

1. Visit ghcscw.com/ghcmychart and select “Register & Activate.”
2. Select "Request a Code Now!" and complete the form to receive an activation code via email.
3. Return to ghcscw.com/ghcmychart, select “Register & Activate” and follow the prompts.

Get the App

View appointments, message your provider, get test results and more - all from your smartphone. Just search and download the MyChart app at no cost to you.

To use the MyChart app on your smartphone, you must first create your online GHCMyChartSM account. Standard data rates from your phone provider apply.

MyChart is a registered trademark of Epic System Corporation. GHCMyChart is a registered service mark of GHC-South Central Wisconsin Health Services Group. Apple and iPhone are registered trademarks of Apple Inc.

GHC-SCW PRIMARY CARE CLINICS

Care Teams Work Together for a Better You

When you’re a member at a GHC-SCW primary care clinic, you’re part of a whole team - a care team of expert doctors, nurses and others who spend time connecting with you. Each person on the care team helps coordinate your care so you get the right care, in the right place and at the right time.

Care Team in Action

To ensure your needs are met in a timely manner, even if your Primary Care Provider (PCP) is unavailable, others on your care team will:

- Respond to phone and GHCMyChart℠ messages.
- Respond to lab test results.
- Respond to medication refill and change requests.
- Guide you through the pros and cons of medical treatments and procedures.

<table>
<thead>
<tr>
<th>Description</th>
<th>Role</th>
<th>Includes</th>
</tr>
</thead>
<tbody>
<tr>
<td>You</td>
<td>The key decision-maker for your health.</td>
<td>• Take control of your health. • Inform the care team about your health care needs. • Make important and informed health choices.</td>
</tr>
<tr>
<td>Primary Care Provider (PCP)</td>
<td>An expert advocate who cares about you.</td>
<td>• Point-person for all of your care. • Provides a range of primary care services. • Connects you to specialty care. • Helps educate and empower you for better health. • Physician (MD/DO) • Certified Physician Assistant (PA-C) • Advanced Practice Nurse Prescriber (APNP)</td>
</tr>
<tr>
<td>Registered Nurse (RN) Coordinator</td>
<td>A professional guide for your health care.</td>
<td>• Answers ongoing health-related questions. • Provides health education. • Guides you through the health care system (hospitals, specialty clinics, etc.). • Registered Nurse (RN)</td>
</tr>
<tr>
<td>Complex Case Manager</td>
<td>A helping hand during complex times of need.</td>
<td>• Helps you with hospitalization needs. • Organizes care among health care providers. • Guides follow-up care for complex needs. • Registered Nurse (RN) • Clinical Social Worker (CSW)</td>
</tr>
<tr>
<td>Care Team Specialist (CTS)</td>
<td>A trained, caring professional to serve your needs.</td>
<td>• Assists with member communication. • Gathers information about your health. • Supports the PCP during a visit. • Licensed Practical Nurse (LPN) • Certified Medical Assistant (CMA)</td>
</tr>
<tr>
<td>Behavioral Health Consultant</td>
<td>A collaborative partner helping your body, mind and behavior.</td>
<td>• Improves coping with physical illness and stress. • Helps with anxiety and depression. • Provides support with health behaviors. • Promotes overall health. • Clinical Social Worker (CSW) • Psychologist (PhD/PsyD)</td>
</tr>
<tr>
<td>Pharmacist</td>
<td>A knowledgeable professional for your medication needs.</td>
<td>• Provides medication consultations. • Explains medication information. • Collaborates with care team to provide medication therapy reviews. • Pharmacists</td>
</tr>
</tbody>
</table>

Visit ghcscw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.

See our PCPs and their care teams listed on pages 12-18.
WHERE TO GO FOR CARE...

GHC-SCW Primary Care Clinics

Primary Care
Primary care services, including lab and radiology, must be received at Capitol Clinic, DeForest Clinic, East Clinic, Hatchery Hill Clinic, Madison College Community Clinic or Sauk Trails Clinic.

Specialty and Ancillary Services at GHC-SCW Clinics
Services should be received at GHC-SCW-owned clinics for: chiropractic services, clinical health education, complementary medicine, dermatology, eye care, mental health, occupational therapy, physical therapy, podiatry and sports medicine.

Specialty Care Outside of GHC-SCW Clinics
Prior authorization may be required for these services. Specialty care outside of GHC-SCW-owned clinics must be provided by contracted providers at University Hospital and Clinics or UW Health Clinics (special cases only).

Urgent and Emergency Care
See pages 8-9.

Inpatient Care
Care must be received at University Hospital and Clinics or UnityPoint Health - Menter Hospital.

Inpatient Labor & Delivery Care
Care must be received at UnityPoint Health - Menter Hospital.

Capitol Clinic
Primary care services, specialty and ancillary services, urgent care services and pharmacy
Phone: (608) 257-9700
Location: 675 W. Washington Ave., Madison, WI 53703
Hours: Mon, Tues, Thu: 8 a.m. - 7 p.m.
Wed, Fri: 8 a.m. - 5 p.m.

Aspen Care Team Primary Care Providers
Mary McNicholas, CNM, APNP
Family Medicine
Elizabeth Schaefer, MD
Family Medicine with Obstetrics
Clare Skimers, PA-C
Family Medicine

Apple Care Team Primary Care Providers
Arnold Benardette, MD
Pediatrics
Alison Craig, MD
Pediatrics
Carolyn Rank, MD
Pediatrics
Francesca Vesh, MD
Pediatrics

Birch Care Team Primary Care Providers
David Eckerle, MD
Internal Medicine
John Perry, PA-C
Family Medicine
Holly Schmidt, APNP
Family Medicine
Deborah Williams, MD
Internal Medicine

Cypress Care Team Primary Care Providers
Kyoko Felland, PA-C
Family Medicine
Terence Galka, PA-C
Family Medicine
Beth Lucht, PA-C
Family Medicine
Robert Matthew, MD
Family Medicine
Monique Simmons, APNP
Family Medicine

Elderberry Care Team Primary Care Providers
Rebecca Bull, MD
Family Medicine with Obstetrics
Mary McNicholas, CNM, APNP
Family Medicine
Sarah Spolm, PA-C
Family Medicine
Monica Vohnmann, MD
Family Medicine with Obstetrics
Patricia Witte, MD
Family Medicine

Visit ghcscw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
Capitol Clinic (continued)

If you need medical care after hours, call the GHC-SCW urgent care clinic at (608) 442-8100 to schedule an appointment. Our urgent care providers will be there for you in your time of need. Most urgent care providers may not be selected as a primary care provider.

Kayla Hagen, PA
Pam Heilman, MD
Alexis Jankowski, PA
Kaitlin Kraft, PA
Kris Knoepke, MD
David Kwon, DO
Elizabeth Lucht, PA-C, LCSW
Daniel Shapiro, PA-C
Bonnie Sommers-Olson, APNP
Amy Wagner, PA-C, MPAS

Madison College Community Clinic

Primary care services and specialty and ancillary services
Phone: (608) 441-3220
Location: Madison College Health Education Center - Truax Campus
1705 Hoffman St., Madison, WI 53704
Hours: Mon - Fri: 7:30 a.m. - 5 p.m.

Madison College Community Clinic Care Team Primary Care Providers

Trenell Darby, APNP
Family Medicine
Nancy Deaton, MD
Family Medicine
Holly Schmidt, APNP
Family Medicine

DeForest Clinic

Primary care services and specialty and ancillary services
Phone: (608) 846-4787
Location: 815 S. Main St.
DeForest, WI 53532
Hours: Mon - Fri: 8 a.m. - 4:30 p.m.

DeForest Care Team Primary Care Providers

Robert Edwards, MD
Family Medicine
Julie Vander Werff, PA-C
Family Medicine

Visit ghscsw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
### PRIMARY CARE PROVIDERS & CLINICS

#### East Clinic
Primary care services and specialty and ancillary services

**Phone:** (608) 222-9777  
**Location:** 5249 E. Terrace Dr.  
Madison, WI 53718  
**Hours:** Mon: 8 a.m. - 7 p.m.  
Tue - Fri: 8 a.m. - 5 p.m.

<table>
<thead>
<tr>
<th>Team</th>
<th>Primary Care Providers</th>
</tr>
</thead>
</table>
| Cherry Care Team | Renee Burk, MD  
Pediatrics  
Trenell Darby, APNP  
Family Medicine  
Andrew Lewandowski, MD  
Pediatrics  
George Leyton, DO  
Family Medicine  
Marilee Thoresen, PA-C  
Family Medicine |
| Willow Care Team | Julie Vander Werff, PA-C  
Family Medicine  
Marcia Bolles, PA-C  
Family Medicine  
Judy Chang, MD  
Internal Medicine  
Mary Evenson, PA-C  
Family Medicine  
Amanjeet (Amy) Kaleka, MD  
Family Medicine with Obstetrics  
Ira Segal, MD  
Family Medicine |

#### Hatchery Hill Clinic
Primary care services and specialty and ancillary services and pharmacy

**Phone:** (608) 661-7200  
**Location:** 3051 Cahill Main  
Fitchburg, WI 53711  
**Hours:** Mon, Wed - Fri: 8 a.m. - 5 p.m.  
Tue: 8 a.m. - 7 p.m.

<table>
<thead>
<tr>
<th>Team</th>
<th>Primary Care Providers</th>
</tr>
</thead>
</table>
| Oak Care Team    | Carol Ballweg, APNP  
Family Medicine  
Trenell Darby, APNP  
Family Medicine  
Julie Vander Werff, PA-C  
Family Medicine  
Mary Evenson, PA-C  
Family Medicine  
Amanjeet (Amy) Kaleka, MD  
Family Medicine with Obstetrics  
Ira Segal, MD  
Family Medicine  
Steve Almasi, MD  
Family Medicine (and Sports Medicine)  
Judy Chang, MD  
Internal Medicine  
Mary Evenson, PA-C  
Family Medicine  
Amanjeet (Amy) Kaleka, MD  
Family Medicine with Obstetrics  
Ira Segal, MD  
Family Medicine  |
| Maple Care Team  | Jane Ballweg, APNP  
Family Medicine  
Trenell Darby, APNP  
Family Medicine  
Julie Vander Werff, PA-C  
Family Medicine  
Mary Evenson, PA-C  
Family Medicine  
Amanjeet (Amy) Kaleka, MD  
Family Medicine with Obstetrics  
Ira Segal, MD  
Family Medicine  |

Visit ghscsw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
Sauk Trails Clinic
Primary care services and specialty and ancillary services and pharmacy
Phone: (608) 831-1766
Location: 8202 Excelsior Dr.
Madison, WI 53717
Hours: Mon: 8 a.m. - 7 p.m.
Tue - Fri: 8 a.m. - 5 p.m.

Magnolia Care Team
Crystal Frohmader, PA-C
Family Medicine
Claudiu Gherlan, MD
Internal Medicine/Geriatrics
Chris Kastman, MD
Family Medicine with Obstetrics
Ann Stein, MD
Family Medicine
Erin Trost, MD
Family Medicine

Sassafras Care Team
Kari Gordon, MD
Pediatrics
Renee Schulte, PA-C
Family Medicine
Mary Anne Urtes, MD
Family Medicine
Megan Weiner, APNP
Family Medicine
Emily Wilfer, APNP
Family Medicine

Where to Go for Care...
Access Community Health Centers Primary Care Clinics

Joyce and Marshall Erdman Clinic
Primary Care Providers
Ixchel Alvarez, DO
Suhani Bora, MD
Kevin Fehr, MD
Joe Eichenseher, MD
Karen Loving, MD
Anna Nobezy, APNP
Sarah Rowe, APNP

Pediatrics
Dipesh Navsaria, MD

William T. Evjue Clinic
Primary Care Providers
Carey Dachik, PA
Nancy Pandhi, MD
Elizabeth Pui, MD
Walker Shapiro, MD
Alexander Young, MD

Pediatrics
James Omshundro, MD

Wingra Family Medical Center
Primary Care Providers
Leila Dressang, MD
Beth Potter, MD
Kirsten Rindfleisch, MD
Patricia Telliez-Giron, MD

Primary care services, including lab and radiology, must be received at Joyce and Marshall Erdman Clinic or William T. Evjue Clinic.

Services should be received at GHC-SCW-owned clinics for: chiropractic services, clinical health education, complementary medicine, eye care, mental health, occupational therapy, physical therapy and podiatry. If available, you may receive care for these services from your assigned primary care clinic.

Prior authorization may be required for these services. Specialty care outside of GHC-SCW-owned clinics must be provided by contracted providers at University Hospital and Clinics or UW Health Clinics (special cases only).

Care must be received at University Hospital and Clinics or UnityPoint Health - Meriter Hospital.

Care must be received at UnityPoint Health - Meriter Hospital.
**UW Health Family Medicine Primary Care Clinics**

**Primary Care**
Primary care services, including lab and radiology, must be received at Belleville Clinic, Northeast Family Medical Center or Verona Clinic.

**Specialty and Ancillary Services at GHC-SCW Clinics**
Services should be received at GHC-SCW-owned clinics for: chiropractic services, clinical health education, complementary medicine, eye care, mental health, occupational therapy, physical therapy and podiatry. If available, you may receive care for these services from your assigned primary care clinic.

**Specialty Care Outside of GHC-SCW Clinics**
Prior authorization may be required for these services. Specialty care outside of GHC-SCW-owned clinics must be provided by contracted providers at University Hospital and Clinics or UW Health Clinics.

**Urgent and Emergency Care**
See pages 8-9.

**Inpatient Care**
Care must be received at University Hospital and Clinics or UnityPoint Health - Meriter Hospital.

**Inpatient Labor & Delivery Care**
Care must be received at UnityPoint Health - Meriter Hospital.

---

**Belleville Clinic**
- **Phone:** (608) 424-3384
- **Location:** 1121 BellWest Blvd. Belleville, WI 53508
- **Hours:** Mon - Fri: 8 a.m. - 5 p.m.

- **Primary Care Providers**
  - Family Medicine
  - Brittany Alioto, PA-C
  - David Deci, MD
  - Valeria Gilchrist, MD
  - Richard Roberts, MD, JD
  - Family Medicine with Obstetrics
  - Jensena Carlson, MD
  - Jennifer Lochner, MD

- **Northeast Family Medical Center**
  - **Phone:** (608) 241-9092
  - **Location:** 3209 Dryden Dr. Madison, WI 53704
  - **Hours:** Mon - Fri: 8 a.m. - 5 p.m.

- **Verona Clinic**
  - **Phone:** (608) 845-9531
  - **Location:** 100 N. Nine Mound Rd. Verona, WI 53593
  - **Hours:** Mon - Fri: 8 a.m. - 5 p.m.

---

**Cottage Grove Clinic**
- **Phone:** (608) 839-3104
- **Location:** 4590 Hwy N Cottage, WI 53527
- **Hours:** Mon - Fri: 8 a.m. - 5 p.m.

- **Primary Care Providers**
  - Family Medicine
  - Louis Falligant, PA-C
  - Edward Kramper, MD
  - Christa Pittner-Smith, MD
  - Family Medicine with Obstetrics
  - Anne Niebler, MD

---

**Cross Plains Clinic**
- **Phone:** (608) 798-3344
- **Location:** 2418 Brewery Rd. Cross Plains, WI 53528
- **Hours:** Mon - Fri: 8 a.m. - 5 p.m.

- **Primary Care Providers**
  - Family Medicine
  - Brian Blindt, PA-C
  - Amy Grelle, MD
  - Kimberly Glatst, APNP
  - Kari Cataldo, MD
  - Anne Elgasl, MD
  - Kimberly Glatst, APNP
  - Kyle Miner, MD

---

**Mt. Horeb Clinic**
- **Phone:** (608) 437-3064
- **Location:** 600 N. 8th St. Mt. Horeb, WI 53572
- **Hours:** Mon - Fri: 8 a.m. - 5 p.m.

- **Primary Care Providers**
  - Family Medicine
  - Brian Blindt, PA-C
  - Amy Grelle, MD
  - Kimberly Glatst, APNP
  - Kari Cataldo, MD
  - Anne Elgasl, MD
  - Kimberly Glatst, APNP
  - Kyle Miner, MD

---

Visit ghcscw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
WHERE TO GO FOR CARE...

UW Health Stoughton Primary Care Clinics

<table>
<thead>
<tr>
<th>Primary Care</th>
<th>Primary care services, including lab and radiology, must be received at UW Health - Stoughton Clinic.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specialty and Ancillary Services at GHC-SCW Clinics</td>
<td>Services should be received at GHC-SCW-owned clinics for: chiropractic services, clinical health education, complementary medicine, eye care, mental health, occupational therapy, physical therapy and podiatry. If available, you may receive care for these services from your assigned primary care clinic.</td>
</tr>
<tr>
<td>Specialty Care Outside of GHC-SCW Clinics</td>
<td>Prior authorization may be required for these services. Specialty care outside of GHC-SCW-owned clinics must be provided by contracted providers at University Hospital and Clinics or UW Health Clinics (special cases only).</td>
</tr>
<tr>
<td>Urgent and Emergency Care</td>
<td>See pages 8-9.</td>
</tr>
<tr>
<td>Inpatient Care</td>
<td>Care must be received at Stoughton Hospital, University Hospital and Clinics or UnityPoint Health - Menter Hospital (special cases only).</td>
</tr>
<tr>
<td>Inpatient Labor &amp; Delivery Care</td>
<td>Care must be received at UnityPoint Health - Menter Hospital.</td>
</tr>
</tbody>
</table>

Stoughton Clinic
Phone: (608) 877-2660
Location: 1001 Nygaard St., Stoughton, WI 53589
Hours: Mon - Fri: 8 a.m. - 5 p.m.

Primary Care Providers
- Family Medicine: George Gay, MD
- Danalyn Rayner, MD
- Internal Medicine: Kristin Berg, MD
- Karen Griffin, PA-C
- Luke Johnson, PA-C
- Ahsan Khalid, MD
- Pediatrics: Annie Means, MD
- Karen Pietta, MD
- Prasanna Raman, MD

The information provided is correct as of the date of the directory, subject to change. To ensure the most current information, visit ghcscw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.

Visit ghcscw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
### Chiropractic Services

#### Chiropractors

<table>
<thead>
<tr>
<th>Name</th>
<th>Contact Information</th>
</tr>
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<tbody>
<tr>
<td>Kelly Andrews, DC</td>
<td></td>
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<tr>
<td>Daniel Futch, DC</td>
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<tr>
<td>Peter Leonhard, DC</td>
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<tr>
<td>Dan Olson, DC</td>
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<tr>
<td>Michael Wirth, DC</td>
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</tbody>
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### Clinical Health Education

#### Advanced Diabetes Management
- Donna Twining, APNP, BC-ADM

#### Diabetes Nurse Educators
- Lisa Carda, RN, CDE
- Ann Stock, RN

#### Genetic Counselor
- Melissa Baraboo, CGC

#### Lactation Consultant/Registered Dietitian
- Lisa Hansen, RD, CD, IBCLC, RLC

#### Respiratory Educator
- Tim Ballweg, RTT, CPFF, AE-C

### Registered Dietitians

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Julie Crow, RD, CD</td>
<td></td>
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<tr>
<td>Carly DeGrood, RD, CD, CDE</td>
<td></td>
</tr>
<tr>
<td>Amanda Hesse, RD, CD</td>
<td></td>
</tr>
<tr>
<td>Julie McLaughlin, RD, CD, CDE</td>
<td></td>
</tr>
</tbody>
</table>

### Tobacco Cessation Counselor
- Barb Lazaris, LPC

### Complementary Medicine

#### Chiropractic Services

- Ghadeer Alfelfi, Zumba Instructor
- Tracy Anderson, LMT
  - Infant Massage Therapy
  - Prenatal Massage Therapy
  - Thai Massage
- Ellen Bass, LMT
  - Massage Therapy
  - Oncology Care
  - Reiki Therapy
- Jessica Boggs, LMT
  - Myofascial Massage Therapy
  - Oncology Care
  - Prenatal Massage Therapy
- Wendy Broekema, RYT
  - Yoga Instructor

#### Clinical Health Education

- Elizabeth Bushofsky, CMT
  - Massage Therapy
  - Prenatal Massage Therapy
  - Sports Massage
- Amanda Casper, LMT
  - Myofascial Release Therapy
  - Sports Massage
- Debra Clark-Clemens, CMT
  - Massage Therapy
  - Oncology Care
  - Prenatal Massage Therapy
  - Reiki Therapy
- Kathi Drake, RN, MSOM
  - Acupuncture
- Michael Falinski, LMT
  - CranioSacral Therapy
  - Massage Therapy
  - Prenatal Massage Therapy
  - Sports Massage

#### Registered Dietitians

- Lisa Hansen, RD, CD, IBCLC, RLC

#### Respiratory Educator

- Tim Ballweg, RTT, CPFF, AE-C

#### Tobacco Cessation Counselor
- Barb Lazaris, LPC

#### Yoga Instructor
- Kasumi Kato, RYT
- Maruti Isabel Landau, RYT
- Jill Lundberg, RYT
- Julie McNeill, CMT
- Miranda Merkes, CMT

#### Massage Therapy
- Ellen Bass, LMT
- Jessica Boggs, LMT
- Wendy Broekema, RYT
- Michael Falinski, LMT

#### Oncology Care
- Ellen Bass, LMT
- Tracy Anderson, LMT
- Jessica Boggs, LMT
- Wendy Broekema, RYT

#### Prenatal Massage Therapy
- Ellen Bass, LMT
- Tracy Anderson, LMT
- Jessica Boggs, LMT
- Wendy Broekema, RYT

#### Thai Massage
- Ellen Bass, LMT
- Tracy Anderson, LMT
- Jessica Boggs, LMT
- Wendy Broekema, RYT
Complementary Medicine

Paul Mross, RYT
Yoga Instructor

David Parrell, CMT
Massage Therapy
Myofascial Massage
Oncology Care
Prenatal Massage

Terri Pellitteri
Tai Chi Instructor

FNU Ruddy, ND
Naturopathic Medicine

Michael Smith
Mindful Meditation

Anders Totten, CMT
Massage Therapy
Myofascial Release
Trigger Point Therapy

MacPherson Worobec, MSOM
Acupuncture

Alicia Wright, RYT
Yoga Instructor

Khadija Zayed, CMT, RMT
Aromatherapy
CranioSacral Therapy
Cupping Therapy - Head and Face
Reiki Therapy

Terry Pellitteri
Tai Chi Instructor

GHC-SCW Eye Care Center

Your Eyes Deserve the Best

Our Eye Care Center is your one-stop-shop for all of your vision needs, including eye exams, treating vision symptoms, stylish eyewear, sunglasses, contact lenses and more!

Services

- Comprehensive Eye Exams
  Skilled doctors whose main concern is your vision and eye health.

- Glasses and State-of-the-Art Lenses
  Stylish frames at a competitive price.

- Sunglasses
  From sports to safety, find the perfect prescription and non-prescription sunglasses.

- Contact Lenses
  Full service fittings for contact lenses that are available for order through your GHCMyChart account.

See Us Today

Stop in the GHC-SCW Eye Care Center to see all of our eyewear on display, speak with our expert staff and take advantage of member discounts. For an eye exam appointment, call (608) 257-7328 and press 1, or schedule through your GHCMyChart account.

(608) 257-7328

Hatchery Hill Clinic,
Eye Care Center
3051 Cahill Main
Fitchburg, WI 53711

Mon - Fri: 7:30 a.m. - 6 p.m.

Eye Care

Doctors of Optometry

Kelsey Barnes, OD
Sacha Lundgren, OD
Robert Mertz, OD
Amy Rindahl, OD
Timothy Ruder, OD
Timothy Schwegel, OD, FAAO
Kurt Walters, OD, FAAO
Behavioral Health

GHC-SCW covers a full range of mental health services, addiction services and health behavior interventions for children, teens and adults. Our treatment team of Licensed Clinical Social Workers, Professional Counselors, Marriage and Family Therapists, Psychiatrists, Psychologists, Advanced Practice Nurse Prescribers and Physician Assistants work collaboratively with members to develop individualized assessments and treatments to meet the needs of each member.

Mental Health Services

GHC-SCW outpatient mental health services are available at our primary clinic locations.

- Capitol Regent Mental Health Clinic
  (located across the street from the Capitol Clinic, at 700 Regent St.)
- East Clinic
- Hatchery Hill Clinic
- Sauk Trails Clinic

Call a GHC-SCW Mental Health Coordinator at (608) 441-3290, to discuss your needs and arrange services.

Substance Use and Addiction Services

UW Health Behavioral Health and Recovery Clinic

Substance use and addiction services are provided by our UW Health partner, UW Health Behavioral Health and Recovery. GHC-SCW members can contact UW Health Behavioral Health and Recovery, located at 1102 S. Park St., Madison, WI, directly without a referral. UW Health Behavioral Health and Recovery Clinic offers an array of services designed to assess and treat substance use and addiction problems.

Call UW Health Behavioral Health and Recovery Clinic at (608) 282-8270 to discuss your needs and arrange services.

Primary Care Behavioral Health Services

If your Primary Care Provider (PCP) is located in the GHC-SCW Capitol, East, Hatchery Hill or Sauk Trails Clinics, you can access integrated behavioral health services directly through your primary care team. Care teams at these clinics include a Behavioral Health Consultant (BHC) who assists the PCPs with clinical care and interventions for the full range of behavioral, mental and health-related needs. BHCs provide both brief and ongoing treatment and support in the primary care setting.

For more information, contact your primary care team at Capitol, East, Hatchery Hill or Sauk Trails Clinics. See pages 12-18 for GHC-SCW clinic phone numbers and hours.
Mental Health

Mental Health Providers (continued)

LuAnne Rosa, MSN, PMHNP-BC
Sarah Strong, MSSW, LCSW
Monika Zawadzka, APNP, PMHNP-BC

Primary Care Behavioral Health

Primary Care Behavioral Health Providers

Jacob Austin, PsyD
Danielle Ogno, LCSW, LMFT
Amanda Slawter, MSW, APSW
Lucia Stubbs, PhD, LPC

Dermatology

Dermatology Providers

Dermatologists treat a variety of skin conditions and diseases for people of all ages. Our dermatology department provides full spectrum dermatology care including diagnosis, treatment, skin biopsies and light therapy. In addition, we also treat conditions of the hair, nails and scalp.

Kristopher Denby, MD
Pichaya (Ann) Ratarasarn, MD
Pam Sprecher, PA-C

Podiatry

Podiatrists

Podiatry is the treatment associated with disorders of the foot and ankle.

William Chubb, DPM, FAAPAS
Stephen Merck, DPM

Physical Therapy

Physical Therapists

Physical therapy focuses on relieving of pain, promoting healing, restoring range of motion and strength. This leads to a return of function and pain-free performance of daily activities.

Rana Ahuha, MPT
Gina Dressler, LPTA, CSSI, CPI
Ted German, DPT, CIMT, CPRS
Paul Jones, DPT, SCS
Jacqueline Kimble, PT, Cert MDT, CSCS

Kate Latorraca, PT
Pranali Mhadolkar, MPT, OCS
Brenda Milbrath, PT, DCS, CIMT
Taylor Mildenhall, DPT, OCS
Afton O’Reilly, DPT

Wendy Parsons, MPT
Chelsea Porst, DPT
Jaime Reich, DPT, DCS, Cert DN
Dan Russo, MPT, LMT, CIMT
Marcy Schulz, DPT, SCS, ATC

Occupational Therapy

Occupational Therapists

Occupational therapy focuses on the development of skills needed for the activities of daily living, including self-care, leisure, independent living and work.

Heather Crandell, OTR, CLT
Kaitlin Hellenbrand, OTR, CLT

Stephen Bogue, DPM

Sports Medicine

Sports Medicine Providers

Sports medicine provides services to benefit athletes as well as many other individuals. Sports medicine should be considered non-operative musculoskeletal medicine.

Steve Almasi, MD
Heather Crandell, OTR, CLT
Kaitlin Hellenbrand, OTR, CLT

Steve Almasi, MD
Eric Hillequist, MD
### Allergy/Asthma
- **UW Health - 20 South Park**
  - 20 S. Park St., Madison (608) 287-2600
- **UW Health - East Clinic**
  - 5249 E. Terrace Dr., Madison (608) 265-1280
- **UW Health - West Clinic**
  - 451 Junction Rd., Madison (608) 263-6180

### Cardiovascular
- **UW Health - 1 South Park**
  - 1 S. Park St., Atrium 3, Madison (608) 287-2434
- **UW Health - American Family**
  - Children’s Hospital - Pediatrics
  - 1675 Highland Ave., Madison (608) 263-6420
- **UW Health - The American Center**
  - 4062 Eastpark Blvd., Madison (608) 440-6700
- **UW Health - University Hospital and Clinics**
  - 600 Highland Ave., Madison (608) 263-1530
- **UW Health - West Clinic**
  - 451 Junction Rd., Madison (608) 263-1530

### Chiropractic Care
- **GHC-SCW - Capitol Clinic**
  - 675 W. Washington Ave., Madison (608) 257-9700
- **GHC-SCW - East Clinic**
  - 5249 E. Terrace Dr., Madison (608) 222-9777
- **GHC-SCW - Hatchery Hill Clinic**
  - 3051 Cahill Man, Fitchburg (608) 661-7200
- **GHC-SCW - Madison College Community Clinic**
  - Health Education Center, Truax Campus
  - 1705 Hoffman St., Madison (608) 441-3220
- **GHC-SCW - Sauk Trails Clinic**
  - 8202 Excelsior Dr., Madison (608) 831-1766

### Clinical Health Education (Not all services offered at each location.)
- **GHC-SCW - Capitol Clinic**
  - 675 W. Washington Ave., Madison (608) 257-9700
- **GHC-SCW - East Clinic**
  - 5249 E. Terrace Dr., Madison (608) 222-9777
- **GHC-SCW - Hatchery Hill Clinic**
  - 3051 Cahill Man, Fitchburg (608) 661-7200
- **GHC-SCW - Madison College Community Clinic**
  - Health Education Center, Truax Campus
  - 1705 Hoffman St., Madison (608) 441-3220
- **GHC-SCW - Sauk Trails Clinic**
  - 8202 Excelsior Dr., Madison (608) 831-1766

Visit [ghcscw.com](http://ghcscw.com) and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
SPECIALTY CARE LOCATIONS

Locate your primary care clinic in the top right row and look below to determine where you go for specialty care services.

Prior authorization may be required for some specialty care services provided outside of a GHC-SCW-owned clinic. Please refer to your Benefits Summary and Member Certificate or contact Member Services at (608) 828-4853 or toll-free at (800) 605-4327.

= Approved Location

| Dermatology | GHC-SCW - Hatchery Hill Clinic | 3051 Cahill Main, Fitchburg (608) 661-7200 |
|             | UW Health - 1 South Park       | 1 S. Park St., Madison (608) 287-2450 |
|             | UW Health - East Clinic        | 5249 E. Terrace Dr., Madison (608) 265-1288 |
|             | UW Health - West Clinic        | 451 Junction Rd., Madison 1st Floor (608) 265-7670 Lower Level: (608) 265-0700 MOHS/Dermatologic Surgery: (608) 263-6226 |
| Ear, Nose & Throat | UW Health - 1 South Park | 1 S. Park St., Madison (608) 287-2500 |
|               | UW Health - American Family    | Children’s Hospital - Pediatrics 1675 Highland Ave., Madison (608) 265-7760 |
|               | UW Health - University Hospital and Clinics | 600 Highland Ave., Madison (608) 263-6190 |

| Endocrinology/Diabetes | GHC-SCW - Capitol Clinic | 675 W. Washington Ave., Madison Diabetes Management Only: (608) 257-9700 |
|                       | UW Health - American Family | Children’s Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420 |
|                       | UW Health - East Clinic      | 5249 E. Terrace Dr., Madison (608) 265-7406 Pediatrics: (608) 263-6420 |
|                       | UW Health - West Clinic      | 451 Junction Rd., Madison Diabetes: (608) 263-7741 Endocrinology: (608) 263-5010 Pediatrics: (608) 263-6420 |

| Eye Care | GHC-SCW - Hatchery Hill Clinic | 3051 Cahill Main, Fitchburg (608) 257-7328 |

| Gastroenterology | UW Health - 20 South Park | 20 S. Park St., Madison (608) 287-2680 |
|                 | UW Health - American Family | Children’s Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420 |
|                 | UW Health - Digestive Health Center | 750 University Row, Madison (608) 890-5000 |

Visit ghcscw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
**SPECIALTY CARE LOCATIONS**

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| General Surgery | UW Health - 1 South Park | 1 S. Park St., Madison (608) 287-2100 |
| General Surgery | UW Health - American Family Children's Hospital - Pediatrics | 1675 Highland Ave., Madison (608) 263-6420 |
| General Surgery | UW Health - East Clinic | 5249 E. Terrace Dr., Madison (608) 265-6969 |
| General Surgery | UW Health - University Hospital and Clinics | 600 Highland Ave., Madison (608) 263-7502 or (608) 266-6400 Breast Center |
| General Surgery | Associated Physicians, LLP (select providers only) | 4410 Regent St., Madison (608) 233-9746 |
| Hematology | UW Health - American Family Children's Hospital - Pediatrics | 1675 Highland Ave., Madison (608) 263-6420 |
| Hematology | UW - Carbone Cancer Center | 600 Highland Ave., Madison (608) 265-1700 |
| Hematology | UW - Carbone Cancer Clinic | 1 S. Park St., Madison (608) 287-2552 |
| Infertility | Wisconsin Fertility Institute | 5146 Deming Way, Middleton (608) 824-0075 |
| Infertility | Generations Fertility Care | 2365 Deming Way, Middleton (608) 824-6160 |

**SPECIALTY CARE LOCATIONS**

Locate your primary care clinic in the top right row and look below to determine where you go for specialty care services.

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<th>Mental Health and Substance Abuse</th>
<th>GHC</th>
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<th>WFM</th>
<th>UWFM</th>
<th>UW</th>
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<tr>
<td>FamilyPath Autism Services</td>
<td>575 O'Donofrio Dr., Suite 101, Madison (608) 512-0780</td>
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<tr>
<td>Wisconsin Early Autism Project, Inc.</td>
<td>6402 Odana Rd., Madison (608) 288-9040</td>
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<td>Integrated Development Services, Inc.</td>
<td>6506 Schroeder Rd., Madison (608) 441-0123</td>
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<td>Achieving Collaborative Treatment</td>
<td>P.O. Box 259691, Madison (608) 443-7032</td>
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<td>Lund Van Dyke, LLC</td>
<td>701 Lois Dr., Sun Prairie (608) 318-2495</td>
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<td>GHC-SCW - Capitol Regent Mental Health Clinic</td>
<td>700 Regent St., Suite 302, Madison (608) 441-3290</td>
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<td>5249 E. Terrace Dr., Madison (608) 441-3970</td>
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<td>GHC-SCW - Hatchery Hill Clinic</td>
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<td>UW Health - Behavioral Health and Recovery</td>
<td>1102 S. Park St., Madison (608) 282-8270</td>
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## SPECIALTY CARE LOCATIONS

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### Nephrology

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### Obstetrics & Gynecology

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<td>4122 East Towne Blvd., Madison (608) 242-6840</td>
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<td>5543 E. Cheryl Pkwy., Fitchburg (608) 274-5300</td>
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<td>600 Highland Ave., Madison Gynecology Only: (608) 263-6240</td>
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=GHC = GHC-SCW Clinics
ACH = Access Community Health Centers
WFM = Wingra Family Medical Center
UWFM = UW Health Family Medicine Clinics
UW = UW Health Clinics
UWS = UW Health - Stoughton Clinic

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| GHC-SCW - Capitol Clinic | ✔ | | | | | ✔
| GHC-SCW - East Clinic | ✔ | | | | | ✔
| GHC-SCW - Princeton Club West PT/OT Clinic | ✔ | | | | | ✔
| Stoughton Hospital | ✔ | | | | | ✔
| **Oncology** | | | | | | |
| UW Health - American Family | ✔ | | | | | ✔
| Children’s Hospital - Pediatrics | 1675 Highland Ave., Madison (608) 263-6420 | ✔ | | | | ✔
| UW - Carbone Cancer Clinic | ✔ | | | | | ✔
| 1 S. Park St., Madison (608) 287-2552 | ✔ | | | | | ✔
| UW - Carbone Cancer Center | ✔ | | | | | ✔
| 600 Highland Ave., Madison (608) 265-1700 | ✔ | | | | | ✔
| **Ophthalmology** | | | | | | |
| UW Health - Deming Way | ✔ | | | | | ✔
| 2349 Deming Way, Middleton (608) 824-3937 | ✔ | | | | | ✔
| UW Health - East Eye Clinic | ✔ | | | | | ✔
| 5249 E. Terrace Dr., Madison (608) 265-1270 | ✔ | | | | | ✔
| UW Health - Madison Eye Associates | ✔ | | | | | ✔
| 780 Regent St., Madison (608) 257-4286 | ✔ | | | | | ✔
| UW Health - University Station | ✔ | | | | | ✔
| 2880 University Ave., Madison Adults: (608) 263-7171, Pediatrics: (608) 263-6414 | ✔ | | | | | ✔

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= Approved Location

**Radiation Oncology**

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<td><strong>UW Health - Carbone Cancer Center</strong></td>
<td>600 Highland Ave., Madison (608) 263-8500</td>
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<td><strong>UW Health - Johnson Creek</strong></td>
<td>250 Doctors Ct., Johnson Creek (920) 699-3500</td>
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<tr>
<td><strong>Turville Bay MRI and Radiation Oncology Center</strong></td>
<td>1104 John Nolen Dr., Madison Radiation Oncology: (608) 251-6868</td>
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**Radiology/Imaging**

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<td>621 Science Dr., Madison (608) 265-8333</td>
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<td><strong>UW Health - University Hospital and Clinics</strong></td>
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<td><strong>Stoughton Hospital Medical Imaging</strong></td>
<td>900 Ridge St., Stoughton (608) 873-2299</td>
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<td><strong>Turville Bay MRI and Radiation Oncology Center</strong></td>
<td>1102 John Nolen Dr., Madison (608) 258-7820</td>
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**Rheumatology**

- **UW Health - 1 S. Park**
  - 1 S. Park St., Madison (608) 287-2800
- **UW Health - American Family Children’s Hospital - Pediatrics**
  - 1675 Highland Ave., Madison (608) 263-6420
- **UW Health - East Clinic**
  - 5249 E. Terrace Dr., Madison (608) 265-1280
- **UW Health - West Clinic**
  - 451 Junction Rd., Madison (608) 263-7577

**Sleep Disorders**

- **Wisconsin Sleep**
  - 6005 Research Park Blvd., Madison (608) 232-3333
- **St. Mary’s Sleep Center**
  - 2844 Index Rd., Fitchburg (608) 258-5266

**Thoracic Surgery**

- **UW Health - University Hospital and Clinics**
  - 600 Highland Ave., Madison Thoracic: (608) 263-7502
  - Cardiac: (608) 263-1530
- **UW Health - 202 S. Park**
  - 202 S. Park St., Madison (608) 263-0439
SPECIALTY CARE LOCATIONS

Locate your primary care clinic in the top right row and look below to determine where you go for specialty care services.

Prior authorization may be required for some specialty care services provided outside of a GHC-SCW-owned clinic. Please refer to your Benefits Summary and Member Certificate or contact Member Services at (608) 828-4853 or toll-free at (800) 605-4327.

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They are not definitions. For definitions, refer to your Member Certificate.

Urology

GWIC
UWFM
ACH
UW
UWS
GHC
WFM

UW Health - 1 S. Park
1 S. Park St., Madison (608) 287-2900

UW Health - American Family
Children's Hospital - Pediatrics
1675 Highland Ave., Madison (608) 263-6420

UW Health - University Hospital and Clinics
600 Highland Ave., Madison (608) 263-4757

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COMMON TERMS

The following terms and explanations are to help guide you. They are not definitions. For definitions, refer to your Member Certificate.

Care Management is a department that is responsible for processing, approving and denying prior authorization requests for medical and behavioral health services prior to services being rendered.

Care Teams are a unique and member-focused approach to providing care to members. In GHC-SCW-owned clinics, a team of medical experts uses their skills and expertise to work together to provide exceptional and coordinated care that supports members. The care team includes: Primary Care Providers (Physicians, Certified Physician Assistants and Advanced Practice Nurse Prescribers), Registered Nurse Coordinators, Clinical Case Managers, Care Team Specialists, Behavioral Health Consultants and Pharmacists.

Care Team Specialists are key players on care teams (found within GHC-SCW-owned clinics) who support the Primary Care Provider during a member’s visit. They also gather information about a member’s health and assist with member communication. A Care Team Specialist can be a Licensed Practical Nurse or a Certified Medical Assistant.

Case Managers assist Primary Care Providers in coordinating medical or behavioral health care. If you have a complex medical situation or are facing an inpatient visit, you might work with a Case Manager. The Case Manager coordinates the care and services needed, works with medical providers to develop a plan of care to meet your needs, answers your questions and helps you with any medical or behavioral health needs. If needed, they help connect you to available community resources, provide support to you and your family and help with complex financial concerns.

A Certified Physician Assistant (PA-C) and an Advanced Practice Nurse Prescriber (APNP) are qualified, licensed health care professionals with extensive academic training and clinical experience. They provide a range of services, such as routine physical examinations along with evaluation and management of common medical problems. Like the GHC-SCW Primary Care Providers, PA-C and APNP are certified and committed to personalized comprehensive health care for you and your family.

A formulary is a list of covered prescription drugs under a benefit plan. They have been proven to be safe, effective and cost-efficient. As a member of GHC-SCW, your prescription drug coverage includes only the drugs listed on the GHC-SCW Formulary, except in certain cases of medical necessity.

Clinical Health Education (CHE) helps you learn about your health and how to prevent or manage chronic conditions. CHE Providers may help you create an individualized plan to improve your health, based on credible and easy-to-understand health information.

Complementary Medicine includes many forms of treatments and therapies that are not considered part of conventional medicine. Complementary medicine focuses on the building blocks for health such as prevention and addressing the underlying causes of a disease, rather than simply treating the external symptoms.

The goal of Complex Case Management (CCM) is to assist members with multiple, complex or acute life threatening conditions so they may get access to appreciate health care services. A Case Manager will assist the member with health goals, self-management care plans and prior authorizations to specialty care. Members are accepted into Complex Case Management by meeting a certain enrollment criteria.

Emergency Care is care for a life-threatening medical condition that includes severe symptoms, which could cause serious jeopardy to a person’s health.

Family Medicine involves broad training and may include expertise in the areas of obstetrics and gynecology, pediatrics or internal medicine. Family medicine concentrates on health care for the entire family, with an emphasis on continuity of care for all ages. Family Medicine Providers are ideal for members who have families or anticipate having children.

Visit ghcscw.com and select the “Search for a Clinic or Provider” button for a complete and current listing of providers.
COMMON TERMS

The following terms and explanations are to help guide you. They are not definitions. For definitions, refer to your Member Certificate.

Internal Medicine specializes in adult medicine and complex health care. The focus is on the interrelated systems of the body and how they are affected by illness. Older adults often prefer Internal Medicine Providers for this reason. A Internal Medicine Provider may be a good choice if you or your family members are over the age of 16.

In-Plan Primary and Specialty Care is provided by a panel of providers under contract with GHC-SCW. Prior authorizations for specialty care are limited to this panel of contracted providers. Specialty medical care provided by a contracted non-GHC-SCW provider is not covered if the service requested may be provided by a GHC-SCW specialty provider.

A member is a person who is enrolled with GHC-SCW as either a subscriber or a dependent of a subscriber.

A network may be considered a “path” through the health care system. GHC-SCW offers multiple networks for primary and specialty care. Benefits coverage is only provided to members who stay within their chosen network.

Pediatrics focuses on the special health conditions of childhood and adolescence, as well as a wide range of preventive services. A Pediatrician will coordinate the necessary health screenings and immunizations to help your child stay healthy. Children age 17 or younger often see a Pediatrician to coordinate their primary care.

Pharmacists are knowledgeable professionals that help with medication needs. They provide medication consultations and explain medication information. Professional pharmacists have completed either a Bachelor of Science in Pharmacy or a Doctor of Pharmacy degree program at an approved and accredited College of Pharmacy. They have also passed several licensing examinations.

Primary Care is the first point of contact for the member within the health care system. It includes a broad spectrum of health care services and preventive care. The aim of primary care is to provide a foundation for good health and to coordinate the care that the patient receives.

A Primary Care Provider (PCP) is a health care provider who provides primary care to the member. The PCP also helps to provide continuity of care and to coordinate services, if necessary, with recommended Specialty Care Providers. A PCP may be a Family Medicine Physician, an Internal Medicine Physician, a Pediatrician, or a Physician Assistant or Nurse Practitioner.

Prior Authorization is the process of approving specialty care services and specific procedures or services when needed, based on appropriateness of care and location.

A Registered Nurse (RN) is a professional nurse who has completed a course of study at an approved and accredited school of nursing and who has passed the National Council of Licensure Examination. RNs are licensed to practice by individual states.

Specialty Care is care for a specific condition, or care to provide diagnosis and treatment by a provider with training in a particular field of medicine.

A Specialty Care Provider is an individual, team or facility who provides specialty care to the member. Specialty Care Providers specialize in one or more fields of medicine and have developed advanced skills in that area.

Urgent Care is same-day or after-hours care for non-life-threatening conditions that require immediate attention, or persistent or unusual discomfort associated with an illness. Some examples of urgent care include colds and flu, migraine headaches and minor injuries.

Common Terms

DISCRIMINATION IS AGAINST THE LAW

Group Health Cooperative of South Central Wisconsin (GHC-SCW) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. GHC-SCW does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

GHC-SCW provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats.

GHC-SCW provides free language services to people whose primary language is not English, such as qualified interpreters and written information in other languages.

If you need these services, contact Ginger Frank, GHC-SCW Community Care Manager.

If you believe that GHC-SCW has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Ginger Frank, 1265 John Q. Lewis Drive, Madison WI 53717, (608)-251-4355, TTY: (608)-828-4815, (608)-828-9330, ghcscw@ghcscw.com. You can file a grievance in person or by mail, fax, email, or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 5090, HHS Building, Washington, DC 20201. 1-800-368-0837, 301-410-9737 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/state/index.html. A

ATTENTION si habil cucap, dite no a dispojapariay serviciy yu yliamanso yu linguay. Eezho lal (608)-828-4815.

LUS-CENY: Yeq day saij kao las lal haebo, cov kev pab tiq hao, mouj kev pab hawt na koj. Ei noe (608)-828-4815. TTY: (608)-828-4815.

注：如果您使用繁體中文，您可以申請獲得語音翻譯服務。請撥電 (608)-828-4813-1, TTY: (608)-828-4815.

ачуше: Ууна Ши Доорж-сүркий, ачуто Бразил дээрээс төрсөгч эрхийн бирийн тодорхойлохын захиргаан, TTY: (608)-828-4815,

Khoomi: (987)-535-9021 байдаг. Бид шувуу ийм чухал үйл ажиллагаануудыг тодорхойлохын захиргааны удирдагчийг хийснийг тухайн чухал үйл ажиллагааг

(987)-947-3552, 1-888-682-4815-

ИБИМБАРИУ: Если вы говорите на русском языке, то вам доступны бесплатные услуги переводчика. Звоните (608)-828-4815, TTY: (608)-828-4815.

주어: 한국어로 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (608)-828-4813-1, TTY: (608)-828-4815.


Утна дэлхийд (Призраки) та гэгдсэн байна. Гэдэхийн тулд нэг бичигт, яшер, ууврээр туй хоолой. Гэр (608)-828-4815,

Uw nul (Dutch) (Naamsch) wie onze rollen, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol, onze rol.


UWAGA: Jeżeli zwasz po polsku, możemy komunikować z pomocą pomocy językowej. Zawiod pod numer (608)-828-4813, TTY: (608)-828-4815.

कॉस्मोल आ त्रायु नौटी है इसलिए नि:शुल्क में से अनेक उपकरणें उपलब्ध हैं।

रीवा रीवा, (608)-353-9020, 866-828-4813, TTY: (608)-828-4815.

KUBERS: Нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхий, нёсё Енё дэлхिय, нёсё Енё дэлхий, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нёсё Енё дэлхिय, нेहू नॉटी है।

PAUNAWA: Kung ang ngsagawa isang Tuyogay, masanuu kung pauman ng mahalagang pang sakop o sakop na nang walaan hang ngayon. Tanawang sa (608)-828-4813, TTY: (608)-828-4815.
Primary Care Clinics

GHC-SCW Clinics
Capitol Clinic
(608) 257-9700
675 W. Washington Ave., Madison, WI 53703
Mon - Fri: 8 a.m. - 5 p.m.

DeForest Clinic
(608) 846-4787
815 S. Main St., DeForest, WI 53532
Mon - Fri: 8 a.m. - 4:30 p.m.

East Clinic
(608) 222-9777
5269 E. Terrace Dr., Madison, WI 53718
Mon: 8 a.m. - 7 p.m.
Tues - Fri: 8 a.m. - 5 p.m.

Hatchery Hill Clinic
(608) 661-7200
3051 Cahill Main, Fitchburg, WI 53711
Mon, Wed - Fri: 8 a.m. - 5 p.m.
Tues: 8 a.m. - 7 p.m.

Madison College Community Clinic
(608) 441-3220
Health Education Center-Truax Campus
1705 Hoffman St., Madison, WI 53704
Mon: 7 a.m. - 7 p.m.
Tues: 7 a.m. - 5 p.m.

Sauk Trails Clinic
(608) 831-1766
8202 Exceorl Dr., Madison, WI 53717
Mon - Fri: 8 a.m. - 7 p.m.
Tues - Fri: 8 a.m. - 5 p.m.

UW Health
Family Medicine Clinics
Belleville Family Medicine Clinic
(608) 424-3384
1121 Ibel West Blvd.,
Belleville, WI 53508
Mon - Fri: 8 a.m. - 5 p.m.

Northeast Clinic Family Medical Center
(608) 241-9020
3209 Dryden Dr., Madison, WI 53704
Mon - Fri: 8 a.m. - 5:30 p.m.

Verona Clinic
(608) 845-9531
100 N. Nine Mound Rd.
Verona, WI 53593
Mon - Fri: 8 a.m. - 5 p.m.

UW Health Clinics
Cottage Grove Clinic
(608) 839-3104
4590 Hwy N, Cottage Grove, WI 53527
Mon - Fri: 8 a.m. - 5 p.m.

Cross Plains Clinic
(608) 798-3344
2418 Brewey Rd., Cross Plains, WI 53526
Mon - Fri: 8 a.m. - 5 p.m.

Mt. Horeb Clinic
(608) 437-3084
600 N. 8th St., Mt. Horeb, WI 53572
Mon - Fri: 8 a.m. - 5 p.m.

UW Health - Stoughton Clinic
Stoughton Clinic
(608) 877-2660
1001 Nygaard St., Stoughton, WI 53589
Mon - Fri: 8 a.m. - 5 p.m.

Access Community Health Centers
Joyce and Marshall Erdman Clinic
(608) 443-5480
2202 S. Park St., Madison, WI 53713
Mon - Fri: 8 a.m. - 5 p.m.

William T. Evjue Clinic
(608) 443-5480
3434 E. Washington Ave.
Madison, WI 53704
Mon - Fri: 8 a.m. - 5 p.m.

Wingra Family Medical Center
(608) 263-3111
1102 S. Park St., Madison, WI 53715
Mon - Fri: 8 a.m. - 5 p.m.

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Mon - Fri: 8 a.m. - 5 p.m.

GHC-SCW Urgent Care
Anytime you need medical care (except for emergencies), you should first call your primary care clinic for an available appointment. If you need medical care after normal primary care clinic hours, call the GHC-SCW urgent care clinic to schedule an appointment.

(608) 442-8100
675 W. Washington Ave.,
Madison, WI 53703
Mon - Fri: 8 a.m. - 9 p.m.
Sat - Sun: 9 a.m. - 9 p.m.

We schedule urgent care appointments to better serve your same-day access needs.

virtuwell®
virtuwell® is your 24/7 online clinic for a diagnosis, treatment plan and even a prescription for common medical conditions. Get better faster.
Visit ghcscw.com/virtuwell

GHC NurseConnect
GHC NurseConnect is your 24-hour nurse advice line when you need general care advice over the phone. Get the information you need when you need it.
Call (608) 661-7350 or toll-free (855) 661-7350