



of South Central Wisconsin

COMPLEX CASE MANAGEMENT REFERRAL FORM

As a partner provider caring for GHC-SCW patients, you may identify members who could benefit from Complex Case Management. With Complex Case Management (CCM), a RN or SW case manager performs an assessment and provides education, coordination of resources, and ongoing communication between the member and provider to facilitate quality care and individual treatment plans.

Potential Case Management members must live in the state of Wisconsin and have GHC-SCW insurance (commercial or BadgerCare) as their primary payor. Members who have Medicare A&B as Primary Insurance do not qualify for GHC-SCW Case Management.

To qualify for complex case management, members must meet one of the following criteria:

- 5 or more chronic health conditions requiring specialty care
- Substance Abuse Disorder (Opioid and Non-Opioid) diagnosis
- A psychiatric admission within the past two months and have a chronic health condition
- Younger than 18 years old with a psychiatric admission within the past two months

REFERRAL TO COMPLEX CASE MANAGEMENT

UPLOAD: [Complex Case Management](#)

FAX: 608-662-4910

MAIL: GHC-SCW Case Management, 1265 John Q. Hammons Dr., Madison, WI 53717-1962

Referral Source: Provider Office Other _____

Member Information

Name: _____

Telephone Number: _____

Date of Birth: _____

Referring Source

Name: _____

Telephone Number: _____

Fax Number: _____

Reason for Referral (Please Be Specific):

