

**Resource list for GHC-SCW Patients
COVID-19 Response
April 26, 2021**

Resources may change frequently. This list will be updated as information is received.

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**United Way 2-1-1 continues to be a resource for all Dane
County residents**

Navigating community resources: GHC-SCW has compiled this list of community resources that is updated frequently to help members during this difficult time. This resource guide includes information on food access, financial support, transportation, health coverage, public assistance support, community agency updates and more.

Please visit our [COVID-19 web page](#) for the most up-to-date information.

If you need further assistance navigating community resources, please contact the GHC-SCW Community Care Team by calling (608) 663-2952, Monday - Friday between 9am and 5pm.

COVID-19 Vaccine News

GHC-SCW is currently scheduling vaccination appointments for individuals ages 16 and up.

Schedule your appointment via GHCMYChart at ghcscw.com/ghcmchart and click on this image:



Or call **608-662-4914** to schedule an appointment. This COVID-19 scheduling line is open Monday – Friday, 8am to 4pm.

Same-day appointment sign up

Occasionally, GHC-SCW has extra doses of the COVID-19 vaccine due to cancelled appointments or individuals who unexpectedly can't make it to their appointment. We want to maximize every COVID-19 vial that we open and do not want any doses to go unused. If you are interested in being contacted for same day appointments please click [HERE](#) to learn more and complete the sign up form. Completing this form does not guarantee an appointment or replace the scheduling process.

Visit [COVID19 Vaccine Information \(ghcscw.com\)](https://ghcscw.com) for more information on COVID-19 vaccines.

The Wisconsin Department of Health Services is staffing a vaccine hotline to answer your questions. **Call (844) 684-1064 (toll-free)**. The new call center will be equipped to help individuals find vaccine locations, answer medical questions related to the COVID-19 vaccine, and assist with registration, including but not limited to using the [Wisconsin COVID-19 vaccine registry](#).

Transportation to vaccine appointments for BadgerCare Plus and Wisconsin Medicaid members

- You must be eligible for non-emergency medical transportation services (NEMT)
- You can schedule a ride as soon as you confirm you have a vaccine appointment, even if it is the same day.
- To schedule, call MTM at 866-907-1493 (TTY 711).
- Please have the following information ready:
 - Your Forward Health ID (found on your Forward Health card)
 - The address of where you will get your vaccine

Dane CORE Program

The Dane CORE Program is a partnership between the City of Madison, Dane County, and the Tenant Resource Center to provide approximately \$15 million in federal funds for emergency rental assistance for those impacted by COVID-19. The program provides rental assistance for those who are behind on rent, reside in Dane County, are at or below 50% of area median income, and have experienced economic hardship due to COVID-19.

Receiving these funds does not affect citizenship status as they are not weighed in determination of public charge. There are no restrictions around receiving these funds based on immigration status. The TRC does not ask for or collect any information about immigration status.

Visit <https://www.tenantresourcecenter.org/> for more information and to apply.

Free COVID-19 Community Testing Sites

Alliant Energy Testing Site

- **Location:** 1919 Alliant Energy Center Way, Madison, WI 53713
- **Hours:** Tuesday & Thursday 12pm-8pm; Wednesday, Friday & Saturday 8am-4pm
- Closed Sunday & Monday
- No appointments needed, but pre-registration is encouraged
- Multiple family members can be tested in a single car.
- Drive-thru or walk-up
- Free
- Spanish and Hmong interpreters are available onsite
- Anyone **5 years** and older can get tested.
 - Everyone 5-17 years old must be accompanied by a parent or legal guardian authorized to give consent for the COVID-19 test on their behalf.

South Madison Community Test Site

- **Location:** Village on Park, Public Health WIC Clinic at 2230 S. Park Street, Madison, WI 53713
- **Hours:** Mondays and Fridays, 8:00am – 4:00pm; Wednesdays, 12:00pm – 8:00pm
- This is not drive-up testing. You will need to enter the building.
- For anyone 4 years and older
- Free
- Spanish and Hmong interpreters are available onsite
- Schedule an appointment by calling: 608-243-0302
- Scheduling staff are not able to answer medical questions or provide medical advice.

- If you have more than one person in your household wanting testing:
 - Please try and schedule appointments for all household members within the same time slot(s); up to two household members per time slot will be allowed
 - If you have more than 2 household members, schedule consecutive time slots (e.g., 12:00pm and 12:15pm).

Public Health Madison Dane County has set up transportation to the community testing sites for people who don't have a way to get there. If you need transportation, you can call (608) 243-0420 to set up a ride. For more information, visit: <https://www.publichealthmdc.com/coronavirus/testing>

[Click Here for Public Health Madison Dane County's Community Resource Guide](#)

Verona Community Test Site

- **Location:** 509 W. Verona Ave., next to the St. Vincent De Paul thrift store
- **Hours:** Vary.
- **People who come to get tested will self-administer the test**
 - A youtube video is provided to explain how to self-administer the test
 - Test site staff members are also available to teach people how to self-administer the test
- Appointments are not necessary, but scheduling in advance makes service faster
 - Schedule appointments via [wisconsin.fulgentgenetics.com/appointment](https://www.wisconsin.fulgentgenetics.com/appointment)
- Free
- Testing is available for everyone

Fitchburg Family Pharmacy Test Site

- **Location:** 3050 Cahill Main, Fitchburg, WI 53711
- **Hours:** By appointment
- Pharmacy staff administer the test while you are in your car
- Schedule an appointment: <https://whatagreatpharmacy.wordpress.com/covid-testing/>
- Free

Hy-Vee Pharmacy Test Sites

- **West side pharmacy:** 675 S. Whitney Way, Madison, WI 53711
 - **Hours:** By appointment
 - Schedule an appointment online: https://www.doineedacovid19test.com/Madison_WI_2056.html
- **East side pharmacy:** 3801 East Washington Avenue, Madison, WI 53704

- **Hours:** By appointment
- Schedule an appointment online:
https://www.doineedacovid19test.com/Madison_WI_2055.html

Self-administered Home Test Kit

- The home test kit is free for all Wisconsin residents
- Follow steps on website to request and administer test:
<https://www.dhs.wisconsin.gov/covid-19/collection.htm>
- Note that you must have access to Zoom videocalling to use this option

Group Health Cooperative

- GHC-SCW members can get tested at their clinic
- Medical providers will determine whether testing is appropriate for you based on your symptoms, age, and other factors.
 - These criteria may change on a day-to-day basis.
- Testing will likely not be indicated for members who are asymptomatic, have mild symptoms, or request testing solely for purposes of employment/school attendance.

Other Counties:

- Wisconsin Department of Health Services' list of COVID-19 testing sites (all counties): <https://www.dhs.wisconsin.gov/covid-19/community-testing.htm>

Mental Health/AODA Resources

SAMHSA Disaster Distress Hotline: Call 1-800-985-5990 or text **TalkWithUs** to 66746 to connect with a trained crisis counselor. Dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. This toll-free, multilingual, and confidential crisis support service is available to all residents in the United States and its territories. Stress, anxiety, and other depression-like symptoms are common reactions after a disaster.

NEW ALCOHOL AND DRUG USE HELPLINE FROM SAFE COMMUNITIES

A new 24/7 helpline is available for Dane County residents thinking about using alcohol and/or other substances or struggling with substance use issues during the coronavirus epidemic. For help, call **(608) 228-1278**. Calls are free. No insurance is needed.

This service, sponsored by the nonprofit Safe Communities, is for previous alcohol and/or other substance users, those now in treatment or those tempted to start, and those concerned about a loved one. Callers talk confidentially with Recovery Coaches

who are not professional therapists but in long-term recovery from their own alcohol or other substance use and have training in how to help others as advocates, peers and confidantes.

ADDITIONAL RESOURCES

Local recovery groups (Alcoholics Anonymous, Narcotics Anonymous, Smart Recovery) are also working to create virtual meetings to support people's recovery. Visit:

<http://aaphonemeetings.org/>

<https://www.12step-online.com/meetings/online-aa-meetings/>

<http://www.badgerlandna.org/meetings/>

<https://aamadisonwi.org/>

<https://virtual-na.org/>

Journey Mental Health Crisis Line:

(608) 280-2600

National Suicide Prevention Line:

1-800-273-TALK (8255)

1-800-SUICIDE (784-2433)

Veterans Press 1, en español oprima 2

Crisis Text Line:

Text 741741 (your message can be anything: "I need to talk", "Help")

Parental Stress Line:

Free 24/7 support for parents under stress. Available in all languages.

(800) 632-8188

For people living with mental illness seeking peer support:

Solstice House Warm Line

(608) 244-5077; soaroffice@soarcms.org

NAMI Dane County Peer Support

(608) 249-7188

<https://www.namidancounty.org/covid19>

Briarpatch/Youth Services: <https://youthsos.org/>

Orion Family Services: <http://www.orionfamilyservices.org/>

Family Services: <https://fsmad.org/>

Catholic Charities: <https://catholiccharitiesofmadison.org/>

Transportation Options

Badgercare Plus, Medicaid (Ma) And SSI MA Members

- Medical Transportation Management (MTM) should still be utilized whenever possible
- Rides for Non-Emergency Transportation should call 1-866-907-1493
- Rides for Same Day Urgent Care appointments should call 1-866-907-1493
- Rides for Emergency appointments should call 911 to be transported to the closest ER

Ride Limitations and Exceptions

- MTM is continuing to provide NEMT services while monitoring transportation providers closely. As part of prevention practices, each trip leg is restricted to a one-member-one-driver arrangement at this time, with the exception of multi-load rides with 10 people or fewer for children's day treatment services and methadone treatment services. These rides may continue.
- Members traveling to either of these types of services may consider using their own transportation and requesting mileage reimbursement from MTM through general mileage reimbursement (GMR) protocols. Children's Day Treatment members should check with their provider to potentially access services via telehealth.

*as of 3/18 members still need to call two days in advance to get a ride to routine appointments.

Madison Metro Transit COVID-19 Updates

Service will be increased to better serve low income passengers and passengers who are people of color. Buses are running more frequently to offer more options to people who ride during rush hour in the downtown and central service areas.

Service Details/ Requests to Passengers

- Capacity on all Metro Transit fixed-route buses is limited to 20 passengers plus the driver. [Do capacity limits affect your trip?](#)
- Passengers [are required to wear a mask](#) or other face covering when riding.
- Metro's Administration Office is open. Buy passes and 10-ride cards at Metro's Administration Office located at [1245 E. Washington Ave.](#) Office hours are 7:30 am until 3:30 pm. If those hours present a hardship, please call (608) 266-4904 to set up an appointment to purchase your items.
- Metro maintenance are performing daily cleanings of all buses. [See all preventative measures.](#)
- These measures are in effect until further notice.

Paratransit service will remain unchanged; however, we strongly encourage paratransit riders who are at high risk of severe illness to protect themselves and stay home if possible. Passengers are required to wear a mask or face covering during transport.

Union Cab is running as normal. Passengers and drivers are required to wear face masks. There is some limited transportation for wheelchair vehicles. These rides may take a bit longer.

Food Pantry Information

Luke House

- 310 S. Ingersoll St
- 608-256-6325
- Providing bagged meals that are distributed at the door. There are no forms or questions asked.
- Mealtimes:
 - Monday through Thursday: 11:30am-12:30pm.
 - Sunday through Thursday: 5:45pm-6:30pm.

Catholic Multicultural Center

- Phone number (608) 661-3512
- Address: 1862 Beld Street Madison
- **Daily Free Meal**
 - Weekdays 4:00 to 5:00pm
 - Weekends 11:30 am to 12:00pm
 - The meal is distributed to-go from the CMC parking lot.
- **Food Pantry**
 - Tuesday 2:00 to 3:30pm
 - Thursday 10:30am to 12:00pm
 - Food pantry sign-up and distribution will happen in the CMC parking lot. You will be asked to provide your name, how many people live in your household, and your full address including zip code. Personal essentials will be distributed Tuesdays during food pantry time. Each household may receive a set of personal essentials items once a month.
- **Food Pantry Delivery**
 - Wednesday & Friday afternoons
 - Households with vulnerable members and who cannot access our food pantry Tuesday & Thursday due to the Covid-19 crisis can request delivery for Wednesday or Friday. Persons should sign up 24 hours in advance each time they'd like a delivery.

To request food pantry delivery:

1. Call 608-616-0769, or

2. Fill out this form: <https://docs.google.com/forms/d/e/1FAIpQLSchXvsAI9Vo25Pr4o-nvmxqFi0sWhjfoUofPyk7ktdHdzy6jA/viewform>

- **Immigration Legal Services**
 - Staff will continue to serve all current clients by appointment only. For new clients, we are accepting appointments for consultations, which will be conducted via phone or internet. For more information or to make an appointment call 608-441-0114.
- **Employment Search Assistance**
 - CMC staff are offering help with finding and applying for available jobs, assistance applying for unemployment benefits, and other employment related matters.
 - Tuesday 10:00 to 1:00pm
 - Thursday 1:00 to 3:00pm
 - For assistance call Lilliam at 608-441-3257
- People in need of other forms of assistance are welcome to call us during normal business hours for help accessing other community resources, weekdays 9:00am to 5:00pm. The CMC main number is 608-661-3512.

River Food Pantry

- No hot meals or clothing distribution.
- Building is closed to the public. They will continue to provide prepacked food pantry (depending on household size) items in the parking lot.
- No senior distribution session on Wednesdays from 11:00am–1:45pm.
- We will not be providing rides on Friday market sessions. We will offer MUNCH on Friday market sessions.
- The Rivers MUNCH Truck will still be running its normal route Monday-Saturday. View the [schedule](#). **MUNCH lunches are available for children AND parents.**
- We will no longer be accepting donations of clothing or housewares. We still welcome food and hygiene product donations. View the [most-needed holiday items](#).
- **Curbside Pick-Up Hours**
 - Tuesday – Friday from 10:00am to 3:00pm

Goodman Community Center

- Pre-packaged bags (mostly non-perishable items) will be available for drive-thru or walk-up distribution in the Ironworks driveway circle (149 Waubesa St)
 - Tuesday 9:30 a.m.– noon
 - Wednesday 6 p.m.– 8 p.m.
 - Thursday 12:30 p.m.– 3 p.m.

- Senior programming is cancelled, but staff will reach out to offer help with urgent needs and offer drive through groceries for seniors and deliver if they have no transportation.
- Questions? Contact the front desk at (608) 241-1574 or info@goodmancenter.org
- Goodman is delivering meals to the neighbors of the Darbo/Worthington Area and Brentwood neighborhoods daily:
 - **For delivery in the Darbo/Worthington & Brentwood neighborhoods:**
 - Call 608-807-4984 or email sara@goodmancenter.org and tell us:
 - 1) Your address and 2) How many meals you'd like
 - Sign up once, then you'll continue receiving meals weekly. Contact Sara by phone or email listed above to cancel. We'll knock or ring your doorbell between 3:30-4:30 p.m. as we leave the meal on your doorstep.
 - **For delivery to Carbon & Generations apartment homes:**
 - Contact Fran Augustine at 608-242-4400 or faugustine@gormanusa.com.
 - Let her know how many meals you'd like. Sign up once, then you'll continue receiving meals weekly. Contact Fran to cancel your meal delivery. Meals will be **delivered between 3:30-4:30 p.m.** by Goodman to the community room, labeled for you.

Neighborhood Dinner Meals

- Darbo/Worthington daily 3:30-4:30pm 7 days a week. On Darbo Drive across from Salvation Army's gym entrance
- Brentwood Neighborhood daily 3:30-4:30pm 7 days a week. Corner of Calypso and Trailsway

St Vincent de Paul Food Pantry

2033 Fish Hatchery Rd, Madison, WI 53713
(608) 257-0919

- Hours:
 - Monday, Tuesday and Friday 10:30-2:30
 - Thursday: 2:30-6:30
- Our current food pantry protocols include (*as of Mon., Oct. 26, 2020*):
 - Food pantry hours remain unchanged during the weekdays, closed on Saturdays
 - Food pantry clients no longer allowed into the building to shop
 - Food packed in boxes, provided in the pantry lot, and typically loaded into vehicles.

- An existing partnership with Second Harvest Food Bank of Southern Wisconsin and other suppliers to ensure we can continue to access food needed for the households we serve.
- Vinny's Locker is temporarily closed. If emergency access to materials stored at Vinny's Lockers is required, please call (608) 205-8276 during daytime hours.
- Housing Programs: Port St Vincent and Elizabeth House are still operational
- Charitable Pharmacy is still open during the normal hours for current patients only
- Vouchers for clothing, home goods and furniture still available
- Diaper Bank housed at St. Vincent de Paul
- Gloves and hand-sanitizer readily accessible to volunteers and staff, and appropriate, frequent hand-washing and related hygiene required
- Disinfection of commonly touched areas of pantry equipment, surfaces, etc.
- Questions and concerns may be directed to manager@svdpmadison.org or (608) 257-0919.

Badger Prairie Needs Network

1200 E. Verona Ave. Verona, WI 53593
(608) 848-2499

Badger Prairie Needs Network (BPNN) is now open to all in Dane County. This is a temporary expansion. Those in need of food assistance may now come twice a month. Community meals canceled for 2020. Food pantry offers curbside pick-up of prepackaged food boxes:

- Tuesdays, Fridays: 10am-12pm
- Thursdays: 11am-6:30pm
- Saturdays: 10am-12:30pm
- Closed Mondays, Wednesdays, and Sundays

New to BPNN? On your first visit, please bring original ID for each member of your household and proof of address in our service area.

Grace Episcopal Church

116 West Washington Ave
(608) 255-5147

- Offering curbside pick-up for people who call ahead and ask for items from the food pantry.

- When you call, a volunteer will take your name down and the number of people in your household.
- You can choose what items you need and if the food pantry has the items then you can come to the church and a volunteer will safely deliver the items to your car.

Food pantry hours

Tuesdays, Wednesdays, Thursdays: 1:00pm to 3:00pm

Saturdays: 10am to 12pm

Personal essentials pantry hours

1st and 3rd Saturday of each month: 10am to 12pm

A Spanish interpreter is available during this time.

Bethel Lutheran Church

Address: 312 Wisconsin Ave

Telephone number: (608) 257-3577

- The Pantry is open on Mondays, Wednesdays and Fridays from 1pm to 3pm.
- Call 608.257.3577 after 9am on the same day you plan to use the pantry to register. We are serving guests at the parking lot entrance to maintain safe social distancing.
- A volunteer will take down your information and number of people in the household over the phone, and then you can drive to the church and safely get your food box.

Second Harvest

- Please check Second Harvest's Mobile Pantry schedule to view all pantry times and dates: <https://www.secondharvestmadison.org/coronavirus/local-pantry-information>
- Due to COVID-19, all food distribution will take place outside as a drive-up. Please stay in your car. You will be directed on procedure once you arrive.
- No restrictions. Everyone in need is welcome and served. No ID necessary.

Second Harvest at Bridge Lake Point Waunona Community Center

- 9:30am
- Every Third Wednesday
- 1917 Lake Point Dr Madison WI 53713
- **Food and household staples.** Contact us at general@blwcenter.org or leave a message at 608-441-6991 to set-up your pick-up time or to request a food delivery. Text FEEDTOGO to 833-502-0256 to subscribe to updates with the most accurate meal drop-off times.

BLW in partnership with Second Harvest Foodbank of Southern Wisconsin holds a mobile food pantry where BLW distributes free food to those in need. Our food pantry is open to all! Please contact us at 608-441-6991 for an appointment to

set-up your pick-up time. If you leave us a message, someone will return your call.

Lussier Community Education Center

55 S Gammon Road Madison WI 53717

- Wednesdays 7-8pm
- Saturdays 12-1pm
- Curbside pick up
- **No limit on the number of pantry visits during this time.**

Middleton Outreach Ministries

3502 Parmenter Street Middleton, WI

608-836-7338

- Food Pantry shopping is not available during this time and will not be through the foreseeable future.
- Food Pantry will be distributing pre-packed boxes of food with reduced hours.
- Our Food Pantry schedule:
 - Tuesdays: 12pm - 1:30pm
 - Thursdays: 12pm - 1:30pm
 - Saturdays: 10am – 12pm

1. Enter through our main driveway entrance and follow the cones. Please stay to the right to allow for passage out of the parking lot.
2. You will receive a menu and a pencil (which you can keep). A volunteer will take your menu and ask you to drive up to the next set of cones.
3. A volunteer will put your food in your car. Please have your trunk as empty as possible to make room for the food.

- If you are not feeling well and need food, we encourage you to stay home. You may send a "proxy" shopper in your place. Proxy shoppers do not need to be registered.
- We are committed to serving our West Madison, Middleton and Cross Plains community members, as well as anyone in need of emergency food during this time.
- Shoppers may come as often as needed.
- During this time, MOM is assisting those outside of our standard service area with emergency food needs. No one, regardless of zipcode, will be turned away.
- Mobile Food Pantries closed until further notice
- The Clothing Center is open by appointment only
- Case Management/Housing Stability by appointment only

Freedom, Inc.

- Food pantry Fridays 1pm – 4pm with pre-bagged food available for pick up at our office, located at: 2030 South Park Street, Madison, WI 53713

- If you have questions or need assistance, email Nancy at nvuetran@freedom-inc.org or call (608) 630-8901

East Madison Community Center

- 8 Straubel Ct Madison, WI | Phone: 608-249-0861
- The East Madison Community Center provides a “pre-boxed” pantry each Tuesday for families residing in Dane County
 - Food Pantry every Tuesday 11:30am - 1:30pm
 - Walk-up, Drive-up.
- Weekday Pantry- Currently not open due to COVID-19
 - Emergency food items are available for adults to take as needed each day in the Center’s entryway. Items vary daily and may include canned goods, fresh fruits and vegetables, bread, and refrigerated foods like yogurt and milk.

First United Methodist Church

- Emergency Food Pantry delivery service to help some home bound individuals in the community.
- Deliveries start 4/1/2020, please call 608-256-9061 to register.

Allied Food Pantry

- 4619 Jenewein Road
- Providing prepackaged bags of food out of their backdoor.
- Wednesdays from 10:00 am-12:00 pm
- First and third Saturdays of each month from 10:00am to 11:30am
- Eligibility: Must live in 53711, 53713 or 53719 ZIP code
- Can use pantry once per four weeks
- Must bring identification for all family members in your household.

YMCA of Dane County

- Free brown bag meals for children 18 and under only
 - Children can grab lunch for the current day and breakfast for the following morning at each day's pick-up
 - Child must be present to receive meals; parents/caregivers cannot pick up meals for absent children
 - Walk up or drive through to pick up meals at the following sites:
 - [Vandenburg Heights Park](#) (Monday-Friday, 12:45-1:15 pm)
 - [Rolling Prairie Apartments](#) (Monday-Friday, 11:15-11:45 am)
 - [Element on Main Apartments](#) (Monday-Friday, 12:00-12:30 pm)
- East YMCA drive-through food pantry
 - Every Thursday from 3:30-4:30pm, or until food runs out.
 - All ages
- Leopold Elementary drive-through food pantry
 - Every Tuesday from 11:00am to 1:00pm.

- All ages

Mt. Zion's Food Pantry

2029 Fisher St. Remains open.

Hours of operations are:

- 1st and 3rd Mondays 10:00am - 12:00pm.
- 2nd and 4th Tuesdays 4:00pm - 6:00pm.
- We will extend our hours when needed.
- Our faithful director has also stated that if anyone needs food just come.
- We will be creating a transportation plan for kids to get to food.
- Questions? Contact Rev Dr. Marcus Allen, Pastor, (608) 957-9081

Free Hot/Prepared Meals from Misc. Organizations

IWW Madison General Defense Committee

If you are in Dane County and need food, health, financial, or emotional support due to coronavirus quarantine, please fill out this form [this form](#) and the Madison GDC will contact you about supporting your needs.

NewBridge Senior Meal Program for adults age 60 and older:

NewBridge Madison is expanding the free take-out meal options for older adults in the Madison and Monona communities.

- Take-Out Meals Provided by NewBridge for Older Adults 60+
- Meals are available to pick up at the following locations for older adults 60+. While there is no charge for these meals, donations are accepted via mail to NewBridge, 1625 Northport Dr. #125, Madison 53704.
- Call to order Monday-Friday, 8:00 am-4:00 pm. Orders are due by Thursday 10:00 am the week prior.

LJ's Sports Tavern and Grill, 8 North Patterson St.

- Friday between 3:00-4:00 pm
- 1 Meal - Hot Fish Fry
- Order with Candice (608) 512-0000 Ext. 4006

NewBridge West Office, 5724 Raymond Rd.

- Wednesday between 3:00-4:00 pm
- 1 Meal Catered by Kavanaugh's Esquire Club
- Order with Candice at (608) 512-0000 Ext. 4006

NewBridge West Office, 5724 Raymond Rd.

- Monday between 10:00-11:30 am
- 1 Meal Catered by Kavanaugh's Esquire Club
- Order with Candice at (608) 512-0000 Ext. 4006

Kavanaugh's Esquire Club, 1025 N. Sherman Ave.

- Wednesday between 3:00-4:00 pm
- 1 Meal Catered by Kavanaugh's Esquire Club
- Order with Candice at (608) 512-0000 Ext. 4006

Meal Delivery for HOME BOUND ONLY

- For older adults who do not have a car and do not have a proxy driver
- Friday between 3:00-4:00 pm
- 2 Meals Catered by Kavanaugh's Esquire Club
- Order with Kristen at (608) 512-0000 Ext. 2001

Internet/Wi-Fi/Phone/Computer Help

Charter

- Charter is offering free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
- Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps.
- Charter will open its Wi-Fi hotspots across their footprint for public use.
- Spectrum does not have data caps or hidden fees.

ATT

- Will not terminate the service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic.
- Waive any late payment fees that any wireless, home phone or broadband residential or small business customer may incur because of economic hardship related to the coronavirus pandemic.
- Keep our public Wi-Fi hotspots open for any American who needs them.

If you find yourself in financial trouble and unable to pay your bill call 800-288-2020 for AT&T broadband, residential wireless or small business services and 611 from your AT&T device for wireless.

Check with them about Home internet for limited income households at \$10 month, working remotely and distance learning options.

Comcast

- Stated that if you call them and inform them of your financial situation due to COVID-19, they will not charge late fees or disconnect you from service.

T-Mobile

- Hotspot load programs available for K-12 Districts

US Cellular

- Waiving late fees and won't terminate service.

Sprint

- Adding additional data coverage and hotspot options.

Check with individual carriers to learn if they have any special offers

Computer Needs:

Low cost options available

Cascade-Assets: (608) 316-6728

Remachine: (608) 205-8668

Computer Labs Open to the Public

- Hawthorne Library, 2707 E. Washington Ave. and Meadowridge Library, 5726 Raymond Dr.
- 11:30am – 5:30pm by appointment only. Call 608-315-5151 to schedule.
- Maximum of one (1 hour) appointment per day, 2 appointments per week.
- Assistance will be provided from a safe distance.
- Printing is available.

Phone assistance:

Q-Link Wireless: To find out if you qualify today, sign up by clicking the link below, or call Q Link Wireless, Toll-Free at 1-855-754-6543.

Safelink: [Enroll Here](#)

School Closures and Meal Sites

The Madison School District has announced neighborhood food sites where lunch and breakfast will be distributed while schools are closed.

<https://www.madison.k12.wi.us/neighborhood-food-sites>

1. Families are no longer required to pre-order their meal boxes. We currently have enough production history to be able to forecast the required number of meal boxes needed for each daily route. However, if you are a new group and going to pick up a large number of meal boxes (10+), please contact Dustin Lundt at (608) 204-4008.

Dustin will make arrangements to have meal boxes available on a specific route and day for you.

2. You can pick up meals from any school that is convenient for you.
3. Meals will be provided free of charge to all students regardless of free, reduced or paid status eligibility.
4. Please remember to [apply for free & reduced meal benefits](#) during enrollment this year. You need to apply each school year.

Schools Outside of Madison

If the school district you're looking for is not on this list, please call your school directly.

Mt Horeb School District:

All children aged 18 and under are eligible to receive free meals daily regardless of free & reduced meal status or enrollment. You only need to sign up once and you will remain on the list until you tell us otherwise.

If you would like to receive meals, please email Diane Beckmann, beckmanndiane@mhasd.k12.wi.us

Virtual Only Students:

If your child(ren) is/are virtual only, you are eligible to receive breakfast and lunch for 5 days with milk. If you live in the Village, you will pick up meals at the Middle School, 900 E Garfield Street, between 7-8:00AM every Wednesday. If you live outside of the Village, you are eligible for delivery. However, we highly encourage a pick up if you are able.

Hybrid Students:

If you sign up for virtual day meals, your child will be provided with a bag that contains 3 lunches for the days they are doing virtual learning as well as breakfast. Lunches & Breakfast will be taken home Tuesday (for Cohort A) or Friday (for Cohort B). You will no longer pick up these meals on Wednesday's if you had been doing that. Please note that K-5 will have breakfast at school but 6-12 will be sent home with breakfast to be eaten prior to the start of school.

Sun Prairie School District:

<https://www.sunprairieschools.org/>

Weekly Meal Box Distribution (kids 18 and under):

Our Meal Program is extended through June 30th, 2021

Families can pick up 5-day meal boxes for all children (18 years and younger or enrolled in school) at one serving site. Boxes will include 5 FREE breakfasts and 5 FREE lunches for families that need them.

Distribution days, times, and locations:

NOTE THE CHANGE IN HAND OUT SCHEDULE AS OF THE WEEK OF 2/15/21

Monday –

No meal box handout at Westside Elementary School on 2/15/21 -- this location been switched to Wednesday's from 11:45 am - 12:30 pm starting 2/17/21

Tuesday –

No meal box handout at C.H. Bird Elementary on 2/16/21 -- this location been switched to Wednesday's from 12:45 - 1:30 pm starting 2/17/21

Camden Court Apartments (2601 Old Camden Sq, Madison) from 12:30 pm - 1:00 pm

Wednesday –

Westside Elementary (1320 Buena Vista Drive) from 11:45 am - 12:30 pm

C.H. Bird Elementary (1170 N. Bird Street) from 12:45 - 1:30 pm

High School (Door 15 pick up) from 1:30 pm - 2:15 pm

Northside Elementary (230 W. Klubertanz Drive) from 4:30 pm - 5:15 pm

Thursday –

Cardinal Heights Upper Middle (Door 3 pick up - off Commercial Street) from 1:30 pm - 2:15 pm

(Click here to view a map)

Friday –

Prairie View Middle from 1:45 pm - 2:30 pm (Door 11, the backside of building)

Sun Prairie Emergency Food Pantry (18 Rickel Rd)

Monday/Wednesday/Friday 12:00pm - 3:30pm

Tuesday/Thursday 5:00pm - 7:00pm

Saturday 9:00am - 10:45am

Verona School District:

With the virtual/face-to-face learning options, meals are now free to all students until USDA funds run out. You can pick up meals at the following locations:

- Nakoma Heights Apartments Community Center, 4929 Chalet Gardens Rd, Fitchburg, from 12 – 12:30 pm (Mondays)
- Stone Crest Apartments, 5673 King James Ct, Fitchburg, from 10:20 – 10:45 am (Mondays)
- New Fountains Apartments (near tennis courts), 5401 Williamsburg Way, Fitchburg, from 11 am – 11:45 am (Mondays)

For those who have preordered meals, the curbside pickup sites/times are:

- Sugar Creek Elementary School, 740 North Main Street, Verona, from 5 – 6 pm (Wednesdays)

- Stoner Prairie Elementary School, 5830 Devoro Road, Fitchburg, from 5 – 6 pm (Mondays)
- Verona Area High School, 234 Wildcat Way, Verona, from 11:15 am – 12:45 pm or 5pm – 6pm (Mondays)

If you wish to have your in-person elementary school student bring home three days of meals for their virtual days and you did not preorder meals (and pick them up), you can sign up on this [form](#). Please note it takes two business days to process your sign up.

Evansville School District:

Meals will be available to students that are utilizing the virtual learning platform. This multi day pack of meals will include 5 breakfasts and 5 lunches that adhere to the USDA's Summer Feeding Program guidelines. These meals are served at no cost to the family Skyward account.

Meals will be packed and ready to be picked up on Mondays (or Tuesday if there is no school) between 3:30 and 4pm at the Evansville Community High School circle Main Entrance. A table will be set up in the vestibule. Meals can be picked up by student or parent. The student does not need to be present to pick up meals.

Please place orders by 9am Monday (or Tuesday if there is no school Monday) here: <https://www.ecsdnet.org/district/school-nutrition.cfm>

LGBTQIA+ Resources for students

Resources while you're away from schools:
<https://sites.google.com/madison.k12.wi.us/lgbtqia>

Dental Resources

Familia Dental 608-720-1112

Dental Health Associates 608-833-1889

More Smiles 608-665-2752
 Accepting new patients with BadgerCare

Access Community Health Centers 608-443-5480
 Will see new patients with BadgerCare for emergency needs only.

Bright Dental 608-422-4746
 Accepting new patients with BadgerCare.

Agency Updates/Homeless Resources

Well Badger

Remains OPEN during the COVID-19 public health emergency

- Our Certified Resource Specialists are available to help individuals and families connect with health and mental health services, social services, financial assistance, nutrition programs, and more.
- Specialists are available Monday – Friday, 7 AM – 6 PM and can be reached by phone, text, email, live chat, and Facebook Messenger. [Click here](#) for our contact information.

We currently offer the following services (free and available to anyone in Wisconsin):

- One-on-one assistance from a Certified Resource Specialist via phone, text, email, live chat, Facebook messenger
- COVID-19 email and text alerts
- Online searchable directory of 3,000 local programs and services, updated daily to reflect changes due to COVID-19
- COVID-19 Resource Guide for families

Want more info about Well Badger? Visit wellbadger.org

Homelessness Resource Guides:

- <https://www.danecountyhomeless.org/covid-19-resource-guide>
- <https://www.madcityhomelessresourceguide.com/resource-list>

This Madison Homeless Resource Guide was compiled by Tami Fleming and done in cooperation with many Homeless Service Consortium Agencies and Advocates.

Domestic Abuse Intervention Services:

- Beginning Tuesday, March 17th, the DAIS business offices will be closed to the public.
- Scheduled appointments should report to the 24/7 security entrance.
- DAIS will not be able to provide any walk-in services for the foreseeable future.
- Those needing services should contact our 24-hour Help Line at (608) 251-4445.

Community Action Coalition:

- Office hours will be by appointment only. Clothing Center is closed.
- For Dane County Residents: 608-246-4730

- For Jefferson County Residents: 920-262-9667

Neighborhood House:

- 29 S Mills
- 608-255-5337
- Closed to the public until further notice
- Food Pantry 10am – 8pm Mon-Friday
- Neighborhood House is offering bags of food every Thursday for those in need
 - Sign up: <https://neighborhoodhousemadison.org/>
- Warm clothing, all other programming suspended, laptop/internet available
- Closes at 6pm
- Contact at info@neighborhoodhousemadison.org

Wil-Mar Neighborhood Center:

- 953 Jenifer St
- 608-257-4576
- Food Pantry, every Wednesday 11-2pm prepackaged boxes, curbside service
- Community Meal Sat 11:00am-12:30pm prepackaged meals
- All are welcome
- No internet access
- Youth Programming Closed
- Hours 8-6pm

Harambee Village:

- **Today Not Tomorrow Resource Center**- Closed
- Harambee Village Doulas are moving meetings, appointments and consultations to virtual format. Pregnant women and children are part of the risk group. Alternate options are being offered based on client wishes, such as virtual visits.

Freedom, Inc.

- Offices are currently closed; however, these services are still available:
 - Advocacy support for women, girls, and LGBTQ members experiencing family violence and/or sexual assault
 - Hmong Family Strengthening Helpline: 1 (877) 740-4292
 - Trans Lifeline: 1 (877) 565-8860
 - For assistance, email us at info@freedom-inc.org or message us through Facebook

Briarpatch:

- Youth shelter is open with social distancing measures in place. The 24/7 helpline remains operational (608-251-1126) and a counselor will be on-call 24/7.

Goodman Community Center:

- Events hosted for the community are canceled until further notice.
- **Our buildings are closed to the public**, and we're honoring social distancing as we clean and sanitize our facilities and prepare meals and bags of groceries for neighbors.
- We are operating our Children's and Youth programs: Full-day care and virtual learning for preschool through middle school. We are also offering afterschool and employment opportunities for high school students. We have COVID-19 policies and procedures for children, youth and families participating in our programs, as it relates to maintaining the safety of our participants and staff.

[Bridge/Lakepoint/Waunona Neighborhood Center:](#)

Address: 1917 Lake Point Dr. Madison
(608) 441-6991 (Leave a message)

We may be without our gathering space right now, but we are still a united community. To ensure the safety of our community members, BLW Center is now closed to the public until further notice. While BLW Center's traditional programming is paused until further notice, we will be serving our community in the following ways:

1. **Resource referral (bilingual).** Contact us at general@blwcenter.org or leave a message at 608-441-6991 to set-up an appointment.
2. **Food and household staples.** BLW in partnership with Second Harvest Foodbank of Southern Wisconsin holds a mobile food pantry where BLW distributes free food to those in need. Our food pantry is open to all! Please contact us at 608-441-6991 for an appointment to set-up your pick-up time. If you leave us a message, someone will return your call. Contact us at general@blwcenter.org or leave a message at 608-441-6991 to set-up your pick-up time or to request a food delivery.
3. **Community health programming.** BLW Nurse Niki is available for office hours via phone or video chat. Contact Niki at niki@blwcenter.org or leave a message at 608-561-3062 to schedule an appointment. BLW is also partnering with Be Well Madison to offer [free wellness videos](#).
4. **A listening ear.** We know this time can be especially difficult for those of us living alone. Please let us know if you would like to be added to our Community Check-in Call List. If you are a community member who would like to volunteer to help make these calls please let us know! This is a wonderful way to get to know your neighbors.
5. **COVID-19 Relief Fund.** BLW is providing assistance to individuals and families who have lost income due to COVID-19. Existing program participants who are eligible for relief funds will be contacted directly.

BLW Center staff are thinking of you during this difficult period and hope you and your loved ones stay healthy.

[Porchlight:](#)

- Call 608-255-2960 for men's shelter information

- Men who are accessing emergency shelter can meet with CE staff at Grace Men's Drop-in shelter in the evening to complete the VI-SPDAT assessment.
- Porchlight Men's Shelter has temporarily relocated to Warner Park Recreation Center at 1625 Northport Dr. This shelter number is (608) 243-0232. No referral is needed, however, please note that because health screenings are offered only during intake, guests who arrive late will not be admitted at this time. Intake hours are 5:00pm – 8:30pm nightly. Metro is providing direct transportation daily from The Beacon (615 E Washington Ave) to Warner Park at 4:45pm, from Warner Park to The Beacon at 7:30am.
- During the pandemic, the 90-day limit will not be enforced.

Salvation Army Shelter

Emergency Family Shelter

- Due to COVID-19, The Salvation Army of Dane County is providing offsite shelter to 60+ families and there is no longer a shelter option for families at 630 East Washington Avenue. If offsite sheltering becomes limited or new rooms are no longer available, we will operate a wait-list for new family call ins.
- Family Call in Process: If you need shelter call 608-250-2298 and leave a message before noon. Leave a message with your contact information, name, name of everyone in your family and their ages. If you need shelter, please expect to receive a call back from our Diversion Specialist to talk about potential options for your family and to be added to the family shelter wait-list, if needed. If your family is already on our wait-list, please continue to call once per week to keep your name active on the wait-list. This means you do not need to call in daily for shelter but can always call the shelter line (608-250-2298) or our main line (608-250-2200) if you have any questions.

Single Women's Shelter

- The Salvation Army of Dane County offers our community's only shelter for women experiencing homelessness. Due to COVID-19, The Salvation Army of Dane County now operates shelter 24/7 for single women at 630 East Washington. Guests are provided 3 meals/day and have access to shower/laundry facilities.
- Shelter Check in is from 4:15-5:00 pm. Health screening of guests, is conducted during check in and is a prerequisite for use of the shelter. All guests must be in the building by 9:00 pm, unless arrangements have been made ahead of time. If a woman is working, going to school or has a mandatory meeting at the time of sign-in, she may call to reserve a bed, at 608-250-2226, but must call by 4:00 pm that day. She will need to show proof of employment, school or mandatory meeting and complete a full COVID-19 screen with staff before entrance into shelter.
- On nights of extreme weather conditions or cold (i.e. 20 degrees or colder), all single women in need are welcome to use shelter despite usual capacity or shelter night limits. Space may be crowded, but we will not deny shelter to any

woman in need. Behavioral issues and rule violations may result in suspension of shelter access even on these nights.

Coordinated Housing:

- To get on the Community Wide Housing list contact Coordinated Entry (608) 826-8019
- Coordinated entry staff will not be meeting with clients at the Beacon

Beacon:

The Beacon will remain open for the homeless to have a place to go, but services will not be provided there.

Coordinated Entry Homeless Services

- The Beacon: To connect with CE Homeless Services staff who are normally at The Beacon, participants should leave a message at (608) 826-8019 or complete the [CE Contact Form](#) on the HSC website. Calls will be returned within 24 business hours. VI-SPDAT assessments will be conducted over the phone.

Housing Navigation Services:

- Housing Navigation Services is operating 100% remotely at this time until further notice. We can be reached via phone 8:30-4:30 Monday-Friday for assistance with finding housing. Please feel free to continue calling our main line (608) 826-8093 or emailing HousingNavigation@ccmadison.org

Bethel Homeless Ministries:

- Hot lunch to homeless guests for pick-up and take-out on Tuesdays and Thursdays at noon in the parking lot
- All other services suspended
- Call church to register for pantry and with questions 608-257-3577
- For those who receive their U.S. mail from Bethel, we will provide mail in the same manner as we have always done.

Madison Dane County Public Health:

- PHMDC is still maintaining contact with enrolled PNCC and NFP clients.
- All visits will be conducted using telehealth and the client to nurse ratio has increased slightly.
- In person, home visits will be considered for newborns requiring weight checks.
- Nurses will continue to send you the paperwork for telehealth visits conducted with OB medical home patients.
- Still accepting referrals for perinatal services and enrollment by phone
- Prenatal Care Coordination and Nurse Family Partnership is very limited
- <https://publichealthmdc.com/about/location-hours/office-closure-information>

- Public health nurses for the Prenatal Care Coordination and Nurse Family Partnership Program may take up to 48 hours to respond to text or phone messages
- Public Health nursing staff is being pulled into COVID 19 response teams.

WIC:

- WIC office is currently closed, and services are available by phone.
- Please call 608-267-1111 for service.
- If you have a scheduled appointment, you will receive a phone call from WIC on the day of the appointment. WIC benefits will be loaded onto your WIC card at the time of the phone call.
- Please contact the clinic with any questions.
- Walgreen's and Walmart are required to keep "back up" supplies of formula for WIC participants.
- We are no longer distributing vehicle registration gift cards during clinic hours.
- We will begin providing gift cards again once our offices are open.

Tenant Resource Center

- Tenant Resource Center has suspended walk-in services for Housing Counseling and Eviction Prevention.
- To connect with Eviction Prevention Coordinated Entry, participants should leave a message on the Eviction Prevention CE line at (608) 257-0006 ext. 7. Calls will be returned as quickly as possible.

Housing Counseling & UW-Madison

- Services at our UW-Madison office have temporarily been suspended due to [facility closures on campus](#).
- For those seeking services from our Campus Office, please contact us at (608) 257-0006 or UW@TenantResourceCenter.org.

Dane County Evictions

- Dane County announced that many hearings and other court proceedings will be postponed or held via phone/video conference.
- Be sure to communicate with the [Dane County Clerk of Courts office](#) or your legal counsel to confirm the arrangements and scheduling for your case.
- As a reminder, failure to appear for a hearing could result in a default judgement against you, so be sure to confirm dates and times for your court dates.

For individuals needing financial assistance or other eviction prevention services, please contact us at (608) 257-0006. Office is closed until further notice, but please call for assistance.

Healing House (a part of Just Dane, formerly known as Madison Urban Ministry)

- <https://justdane.org/healing-house/>
- Operating with enhanced safety protocols.

MG&E

MG&E is generally willing to negotiate payment plans for utilities.

- Call MGE at (608) 252-7144 or visit the office, 623 Railroad St., Monday through Friday, 8 a.m. to 5 p.m.
- Budget Payment Plan line: (608) 252-7080.

Wisconsin Home Energy Assistance Program:

- Eligibility will be based on the previous month of income instead of the previous three months of income. The change is to help those recently affected by COVID-19 and to ensure they are able to receive assistance quickly.
- WHEAP is able to help with most fuel types. The payments are made directly to suppliers on behalf of an eligible household.
- [Residents can apply through county/human service offices, tribal governments and private nonprofit agencies.](#)
- Those who are recently unemployed, received a lay off or disconnection notice and are having difficulties paying energy bills can look at the DOA Home Energy Plus program for additional resources.

Water Utility:

- Madison Water Utility started to charge late fees again beginning with the Nov. 6, 2020 bill.
- Customer service staff is available to help if you have any questions: waterbilling@madisonwater.org, phone: (608) 266-4641.
- Madison Water Utility never disconnects customers for late payments, and we do not turn over customer information to credit bureaus.

Joining Forces for Families (JFF locations):

- JFF offices are only available by phone and emails. No office hours.
- [Families can contact local JFF offices](#)

Childcare Emergency Resource Information

- Consider using [Care.com](#) to find local, reliable childcare resources
 - Care.com provides pre-screened profiles of providers, monitored messages and access to background checks, references, and educational information on the interviewing process
- Consider creating a posting on [UW Madison's Student Job Center](#) based on your specific care needs

- All postings require an account and will undergo an approval process with the Office of Student Employment
- People who are associated with the University can create a posting for \$5; those who are not associated with the University can create a posting for \$15

Other Child Care Programs:

- Almost 100 child care programs are still open and operating during the COVID response.
- Call 608-216-7022 for a referral to an open program or in-home care.

[UNIDOS](#) and [DAIS](#) will continue to operate their Domestic Abuse Hotlines 24 hours a day.

- DAIS Helpline 608-251-4445
- UNIDOS (against domestic violence) Helpline (Spanish) 800-510-9195

La Movidia (1480 AM and 94.5 FM) is broadcasting information specific to COVID 19 for the Spanish-speaking community on Mondays from 9 – 11:00 a.m

Baby, Pet, and Home Care Resources Diapers and Baby Supplies

[Project Babies](#)

Currently working on collecting diapers and other needed supplies at this time. This is their outreach number (you can call or text): (608) 770-9588. Check their [Facebook page](#) for updates.

Additional Resources for Diapers/Pack and Plays, etc.

<https://www.pregnancyhelpline.net/>

Sharing Center (Free Baby Items) Open by appointment only - Pregnancy Helpline Inc. of Madison

- Location: 1862 Beld St. Madison, WI 53713. (The Sharing Center is inside the Catholic Multicultural Center, in the lower level off the dining room.)

Pet Care Resources

- [WisCARES](#) provides medical supplies and food for companion animals, and free/low-cost boarding if an animal needs housing while someone is getting medical treatment.

Other Home Needs

- Atwood Pantry stocks house cleaning and personal care products: 2401 Atwood Avenue, located in the Church.
- Hours as of 3/11, according to SASY neighborhood group:
- Thursdays: 11:30am-3pm
- Sundays: 12-2pm

PEPartnership

- For help with personal care items including body soap, shampoo, etc go to pepartnership.net

Employment/Public Assistance/Insurance

Public Assistance Benefits

- The Dane County Job Center is closed. As a result, the building will not be accessible to apply in person for assistance programs.
- Mail pick-up at the Job Center
 - Homeless Mail may be picked up by appointment only.
 - Mail pick-up will be restricted to critical mail only such as: Quest or Medical Assistance cards, Checks, Debit & ID cards.
 - **Please call 608-242-7429 to leave a message to schedule an appointment.**
 - Each appointment is just for the person who calls and does not include additional family and friends

Badgercare Plus:

If you need to apply for Badgercare Plus, you may do so in one of the following ways:

- Call the Capitol Consortium at 1-888-794-5556 to apply by phone.
- Members can apply online at www.access.wisconsin.gov.
- Members can apply by submitting a paper application by printing [this application](#) and mailing it. It's available in Spanish, Hmong and English.

Applications and information for Foodshare, Childcare Assistance and other assistance programs should be directed to the Capitol Consortium at 1-888-794-5556; ask about applying by phone.

Marketplace Insurance Coverage:

If you need to apply for health insurance because you have lost coverage, go to www.healthcare.gov to review your options for coverage available through the Marketplace.

Insurance Application Assistance

Covering Wisconsin:

Covering Wisconsin continues to provide assistance with health insurance questions and enrollment. Appointments will be primarily done over the phone or via video conference in order to promote good public health safety. Please call **608-261-1455** or **414-270-4677** or go to the **Connector tool** to find local assistance.

ABC for Health

- A Wisconsin-based, nonprofit public interest law firm dedicated to linking children and families, particularly those with special needs, to health care benefits and services.
- Remains open, virtually, and with the help of technology, we maintain our commitment to serving individuals & families--especially children and youth with special healthcare needs.

What is ABC Doing?

- Our health benefits advocates, counselors & attorneys continue to serve our clients, partners and their patients via remote assistance. Clients and client referrals can still call our office at (608)261-6939 or email us at info@safetyweb.org. Our team will triage the contact and reply as soon as possible.
- As the Wisconsin economy falters and people lose existing health coverage due to loss of employment, we expect our call volume to increase. We appreciate your patience and support.

Contact ABC for Health if you LIVE IN WISCONSIN and you:

- Are having trouble paying medical bills
- Have lost or will lose health coverage
- Need help determining which health coverage is right for you
- Need help determining your eligibility for health benefits
- Have a pre-existing condition and can't find health care coverage
- Are interested in applying for coverage programs such as BadgerCare Plus
- Received a claims denial or are in a dispute with your private insurer
- Received a notice from BadgerCare saying they won't cover a service
- Have questions about having BadgerCare and private insurance at the same time
- Have questions about using your benefits
- Would like to know how health care reform will affect your coverage
- Are part of an intact family and facing a birth cost recovery judgment

Dane County Department of Human Services

- [Dane County Department of Human Services Available Services Here](#)

Unemployment (see link below):

- [Unemployment COVID-19 Public Information](#)

Immediate Job Openings:

- Walmart <https://careers.walmart.com/>
- Woodman's <https://www.woodmans-food.com/careers>
- Hy-vee <https://www.hy-vee.com/careers/#/search>
- Pick N Save/Metro Market <https://jobs.kroger.com/>

Urban League of Greater Madison Job Support

If you have been laid off or furloughed due to the current public health situation (or for any reason), let us help. Our team of highly experienced employment specialists can provide you with an array of support to meet your immediate and future employment needs. This includes connections to our network of business partners, many of whom are seeking immediate. There is NO COST for our services. Complete [**this interest form online here**](#) below and we'll contact you within 24 hours for an initial consultation to discuss your employment needs. You can also reach us by calling (608) 729-1234.

Financial Resources

Grant Opportunities for Financial Assistance

Latinx Consortium for Action COVID-19 Emergency Relief Fund

- The fund will prioritize funding emergency relief for our most vulnerable populations: undocumented Latinx workers and small immigrant-owned businesses.
- If you live in Dane County, and don't have a work permit/not eligible to receive government and unemployment benefits (undocumented status), are a business owner with ITIN, and have experienced income reductions or lost employment due to the COVID-19 pandemic, you are eligible for this fund.
- For more information or to apply or donate: <http://www.micentro.org/lca-covid-19-relief.html>

Senior Center Resources

The Aging and Disability Resource Center (ADRC)

- Can provide referrals and information for folks who are elderly and/or disabled, and for their family members.
- Phone: 608-240-7400.
- The office is closed to the public, so no walk-in service is available at this time. Information and applications continue to be taken over the phone at 608-240-7400 or Toll-Free at 855-417-6892 or by email to: ADRC@countyofdane.com.

Adult Protective Services

- Walk-in appointments are not available.
- Concerns about elder abuse and neglect should continue to be reported to the **Adult Protective Services hotline (608-261-9933)**.

DeForest Senior Center - 846-9469

- Open as of April 2021 for senior services and limited programs **by appointment only**. We serve people of all ages and are not allowed to ask if people have been vaccinated, so please take precautions even if you have been vaccinated.
- Will continue to provide home delivered meals, driver escort services, and telephonic case management.

Colonial Club (Sun Prairie Senior Center) – 837-4611

- Providing home delivered meals, telephonic case management, driver escort services, supportive home care, and adult day care.
- Select activities and events may be available by appointment.

Fitchburg Senior Center - 270-4290

- **Closed indefinitely.**
- Will continue to provide home delivered meals and telephonic case management.
- Offering events via Zoom at <https://the-fitchburg-senior-center.constantcontactsites.com/>

Madison Senior Center - 266-6551

- The Madison Senior Center is closed but many programs are available virtually.
- Our staff are working remotely and will respond to emails and phone messages.

McFarland Senior Center - 838-7117

- **Closed indefinitely.**
- Please call for services including Meals on Wheels.
- Will continue to provide home delivered meals Monday through Friday, telephonic case management, and driver escort services.

Middleton Senior Center - 608-831-2373

- The Senior Center is open selectively for some programs but not for full services or for service of meals.
- For your safety, limited areas of the senior center building are now open. The first step in this process will be allowing only very small groups to use those limited areas.
- Will continue to provide congregate meals, home delivered meals, telephonic case management, and drive escort services.

Monona Senior Center - 608-222-3415

- **All in-person, indoor programs are suspended**
 - except for essential services such as foot care.
- Virtual programs available
- Please call with any questions about services—608-222-2415.

NewBridge - 608-512-0000

Closed indefinitely. Staff are working hard from home to make sure older adults receive the help they need. NewBridge is providing the following services to adults 60+ in Madison and Monona:

- **Case Management:** Social workers are available at (608) 512-0000 and by email info@newbridgemadison.org to help with getting connected to resources.
- **FoodBridge Delivery:** Volunteers will deliver groceries from the River Food Pantry to the older adult's door.
- **Bridge Buddies – Friendly Callers:** Volunteers are matched with older adults to do safety check calls and/or social friendly calls.
- **Cloth Face Mask Delivery:** One reusable, hand-made mask will be delivered to the older adult's door by a volunteer upon availability.

Now offering covid-19 vaccine transportation:

Free transportation available for Dane County older adults, 50+, who do not have a ride to get to their COVID-19 vaccine appointment. Call (608) 512-0000 Ext. 3 Monday-Friday, 8:00 am-4:00 pm. Also (608) 512-0000 Ext. 2 for Spanish or The Hmong Institute (608) 695-2773 for Hmong, Lao, Khmer, Tibetan, Nepali.

Stoughton Senior Center – 873-8585

- **Closed indefinitely.**
- We continue to provide home delivered meals Mondays through Fridays, case management services, general information and assistance, online programming and safer at home engagement, volunteer opportunities, and our monthly Yahara Senior Newsletter.
- We invite anyone in need of assistance or looking for a distraction from the pandemic to call us at (608) 873-8585 and visit our Online Activities and Facebook pages.

Verona Senior Center – 845-7471

- **Open by appointment only**
- Some services by appointment. Will continue to provide telephonic case management.
- <http://www.ci.verona.wi.us/290/Senior-Center>

Pharmacy Information

GHC-SCW

- GHC Hatchery Hill and Sauk Trails Pharmacies are offering free mail delivery and curbside pickup for prescriptions for the duration of the outbreak.
- We strongly encourage you not to walk into our clinics or pharmacies unless you are there for an appointment. Please make every effort to use our Mail Service, or if your prescriptions cannot be mailed, we will offer curbside pickup.
- To set up mail or curbside delivery please call the Hatchery Hill Pharmacy at 608-661-7220 or the Sauk Trails Pharmacy at 608-831-1773.

Walgreens:

- Drive-thru shopping for health care products, cleaning supplies, baby products, and more
- Dedicated hours for senior citizens (Tuesdays 8am-9am, at most locations)
- Free delivery of eligible prescriptions
- See website for updated store hours and more details about COVID-19 response: <https://news.walgreens.com/covid-19/covid-19-faq.htm#stores>

Community Pharmacy

- Downtown Madison: (608) 251-3242
- Middleton: (608) 310-5390
- Free delivery to Madison, Middleton, Monona, and Fitchburg residents
- Free shipping in Dane County
- Call ahead to pick up your prescription along with any other purchase and they will be brought out to your car.

CVS:

- Free prescription delivery
- Drive-thru shopping for health care products
- Dedicated hours for vulnerable customers (Wednesdays 9am-10am, at most locations)
- Pain relievers, cold medicines and more are now FSA/HAS eligible.
- See website for updated store hours and more details about COVID-19 response: <https://www.cvs.com/content/coronavirus>

For help obtaining insulin: <https://diatribe.org/getting-insulin-during-covid-19>