

GHCMyChartSM Proxy Access



➔ **GHCMyChartSM Eligibility**

Any qualifying GHC-SCW member, age 18 or over, may request a personal GHCMyChartSM account Sign up for GHCMyChartSM.

➔ **What is GHCFamilyChart (ghcfamilychart Proxy) Access?**

For children under the age of 18, GHC-SCW offers the parent or legal guardian access to GHCFamilyChart. At GHC-SCW, we have two levels of GHCFamilyChart access:

➔ **GHCFamilyChart (under age 12)**

Parents and legal guardians can send messages to the child's providers, schedule appointments, view upcoming and past appointments, pay bills, view immunization records, test results and more.

➔ **GHCFamilyChart (age 12-17)**

When a child turns 12 years old, the proxy access of parents or legal guardians is updated to recognize the importance of adolescent confidentiality. At GHC-SCW, we are committed to providing adolescent patients with a confidential space to seek medical information and evidence-based health care advice. Through GHCFamilyChart, parents or legal guardians continue to have proxy access to sending messages to the care team, view immunizations, pay bills, refill most medications, and review most test results. While the parent or legal guardian of a minor between the ages of 12 and 17 has the right to access most of their child's health information, not all information is available using GHCFamilyChart. For more information on adolescent confidentiality at GHC-SCW, please contact our Privacy Officer at privacy@ghcscw.com or 608.662.4899.

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Group Health Cooperative of South Central Wisconsin (GHC-SCW)
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➔ Other GHCFamilyChart Clarifications

Both biological parents may request and receive GHCFamilyChart accounts. In some cases, GHC-SCW may require legal documents as proof of relationship.

In situations where the requester serves in a different role (not the biological parent), such as a step-parent, foster parent, adult child or power of attorney, contact the GHC-SCW Health Information Department to discuss possible alternatives.

When the minor reaches the age of 18, the GHCFamilyChart account will automatically de-activate. Minors may not obtain their own GHCFamilyChart accounts.

Sign up and use of GHCMyChartSM denotes your agreement to comply with these terms and conditions of use. If you do not agree with the terms and conditions, do not proceed with sign-up or use of this system.

Better health is just
a click away with



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