

UW Health and UnityPoint Health-Meriter Care and Service Guide

GHC-SCW members who see a Primary Care Provider at UW Health or UnityPoint Health-Meriter, please follow the guide below to help navigate other care and services.

Primary Care	UW Health			UnityPoint Health-Meriter		
	GHC-SCW	UW Health	UPH-Meriter	GHC-SCW	UW Health	UPH-Meriter
Specialty Care*	✓	✓	✓	✓	✓	✓
Urgent Care	✓			✓		
Emergency Care		✓	✓		✓	✓
Alcohol & Other Drug Abuse (AODA)		✓	✓		✓	✓
Behavioral Health (Initial Outpatient)	✓	✓	✓	✓	✓	✓
Computerized Tomography (CT)	✓			✓		
Electrocardiogram (ECG/EKG)		✓				✓
Mammogram	✓			✓		
Radiology X-rays		✓				✓
Routine Labs (Clinic Specimen & Stat Labs)	✓	✓	✓	✓	✓	✓
Ultrasound** (Routine & Obstetrical)	✓			✓		

**Members can receive an ultrasound at their primary care clinic if it is the same day as their routine PCP visit.

Prior Authorization

*Specialty Care exceptions. The services below are available at GHC-SCW. To receive these services outside of GHC-SCW, a prior authorization is required.

- Dermatology
- Genetic Counseling
- Genetic Testing
- Health Education
- Optometry
- Occupational Therapy
- Physical Therapy
- Podiatry
- Sports Medicine

Referral

When a specialty care service outside of a GHC-SCW clinic is needed, members should start by scheduling a visit with their PCP to receive a referral. Prior authorization is automatically generated when a referral is submitted.

➔ For questions, call member services at (608) 828-4853 or toll-free at (800) 605-4327.

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Group Health Cooperative of South Central Wisconsin (GHC-SCW)
MK21-137-0(11.21)FL

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of South Central Wisconsin

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Transition of Care FAQ

Where can I go for care?

Please reference the grid on the reverse page to determine where to go for care. If you would like to search for a specific Specialty Care Provider or learn about GHC-SCW Primary Care Providers, visit ghcscw.com and click on the **“Clinic or Provider”** button.

How do I transition my care?

A Transition of Care form will need to be completed for each person who needs transition assistance. The member would need Transition of Care if any of the following situations apply:

- Under active treatment of a specialist (not primary care provider) and has an appointment(s) scheduled within 90 days of starting with GHC-SCW
- Have a surgery, procedure, advanced imaging, or infusion scheduled within 90 days of starting with GHC-SCW
- Currently pregnant
- Use durable medical equipment
- Taking prescribed medications

For more information and to access the Transition of Care form, please visit

ghcscw.com/health-insurance/transition-your-care

Do I need a GHCMYChartSM Account?

Yes. A GHCMYchartSM account can be used to schedule appointments, refill prescriptions, view select test results and more!

Can I visit another UW Health or UnityPoint Health-Meriter clinic other than my designated primary care clinic for services?

Your Primary Care Provider (PCP) will coordinate all your medical care, which should be received at your primary care clinic. If your PCP is out of the office, you can be seen by another provider on your primary care team. Additionally, labs and routine X-rays may be received from any UW Health provider location for any UW Health primary care member; or from any UnityPoint Health-Meriter location for any UnityPoint Health-Meriter primary care member.

Terms to Know

Primary Care Provider (PCP): A PCP is a health care provider who provides primary care to the member. The PCP also helps provide continuity of care and coordinate services, if necessary, with recommended Specialty Care Providers. A PCP may be a Family Medicine Physician, an Internal Medicine Physician, a Pediatrician, a Physician Assistant or a Nurse Practitioner.

Referral: The referral request occurs when you visit your PCP, and a decision is made to send you to a specific Specialist.

Prior Authorization: Prior authorization is the process by which GHC-SCW provides prior written approval for coverage of specific benefits, treatments, Durable and Disposable Medical Equipment (DME), Prescription Drugs and supplies.

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